SONY

User Guide

Personal Computer
VPCX13 Series

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Before Use

Congratulations on your purchase of this Sony VAIO® computer and welcome to the on-screen **User Guide**. Sony has combined leading-edge technology in audio, video, computing, and communications to provide you with a state-of-the-art computing experience.

! External views illustrated in this manual may look slightly different from those of your computer.

How to find specifications

Some features, options, and supplied items may not be available on your computer.

To find out about the configuration of your computer, visit the Sony online support web site at the following URLs:

- For customers in USA
  http://esupport.sony.com/EN/VAIO/
- For customers in Canada
  http://www.sony.ca/support/
- For customers in Spanish-speaking Latin American countries or areas
  http://esupport.sony.com/ES/VAIO/LA
- For customers in Brazil
  http://esupport.sony.com/PT/VAIO/BR/

Finding More about Your VAIO Computer

This section provides support information about your VAIO computer.

1. Printed Documentation

- **Quick Start Guide** — An overview of components connection, set-up information, etc.
- **Safety Information** — Safety guidelines and owner information.

✍
Before activating the wireless functions such as the wireless LAN and Bluetooth technology, read the **Safety Information** carefully.

2. On-screen Documentation

- **Help and Support** — General information and technical assistance for your VAIO computer.

  To access **Help and Support**:

  1. Click **Start** and **Help and Support**.
  2. Choose from the following categories to find the answers you need.

Get started with my VAIO	Get help with Internet and wireless setup, security setup, personalizing your VAIO computer, creating recovery media, and more.
Use my VAIO	Get assistance with your VAIO computer by accessing interactive VAIO tutorials, how-to articles, the VAIO technology page, specifications, and system and software information. You can find useful documentation such as general and model specific user guide on your VAIO computer.
Troubleshoot my VAIO	Maintain and troubleshoot your VAIO computer with the **VAIO Care**, system restore, backup and recovery, and contact Sony support.

- **Program help files** — May be included with the preinstalled software programs on your computer. You may be able to access the help files from the help menu on a specific program.
- **SmartWi™ Connection Utility Help** — Information about setting up Bluetooth®, wireless LAN, GPS, and wireless WAN functions.

  Some features and options may not be available on your computer.
  See the specifications to find out about the configuration of your computer.

  To access this on-screen guide:

  1. Click **Start**, **All Programs**, and **SmartWi Connection Utility**.
  2. Click **SmartWi Connection Utility Help**.

3. Support Web Sites

- **Sony online support web site**

  The Sony online support web site provides instant access to information on commonly encountered problems. Type a description of the problem and the Knowledge Database searches for the corresponding solutions online.

  - For customers in USA
    http://esupport.sony.com/EN/VAIO/
  - For customers in Canada
    http://www.sony.ca/support/
  - For customers in Spanish-speaking Latin American countries or areas
    http://esupport.sony.com/ES/VAIO/LA
  - For customers in Brazil
    http://esupport.sony.com/PT/VAIO/BR/

- **Operating system online support web site**

  Your computer comes preinstalled with a Microsoft Windows operating system. For operating system support, you can visit Microsoft customer support at http://support.microsoft.com/directory/.

4. Customer Information Center

If you do not find the information you are looking for at our site, you may call Sony directly. You can find the contact numbers on the Sony online support web site. In order to receive the fastest and most efficient services, have the following information readily available:

1. Your VAIO computer model

   You can find it at the lower right corner of the display on the computer.

2. Your computer's serial number

   You can find it on the bottom, the back panel, or inside the battery compartment of your Sony VAIO computer. The serial number is the last 7 digits of the number below the barcode.

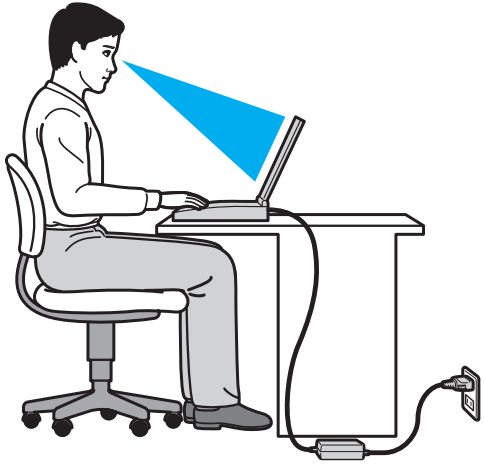
3. The operating system on your computer
4. The hardware component or the software program that is causing the problem
5. A brief description of the problem

5. In Store Service & Support (available in USA only)

Make an appointment with a Sony certified technician at a U.S. Sony Style store and get personalized service and support for your VAIO computer. Sony Style Backstage Technicians can assist with the setup of your new VAIO computer, system optimization, data rescue, and any repair service you might need.
Visit the web site at www.sonystyle.com/backstage to find the nearest location.

Ergonomic Considerations

You will be using your computer as a portable device in a variety of environments. Whenever possible, you should attempt to take account of the following ergonomic considerations for both stationary and portable environments:



- **Position of your computer** – Place the computer directly in front of you. Keep your forearms horizontal, with your wrists in a neutral, comfortable position while using the keyboard or the pointing device. Let your upper arms hang naturally at your sides. Take frequent breaks while using your computer. Excessive use of the computer may strain eyes, muscles, or tendons.
- **Furniture and posture** – Sit in a chair with good back support. Adjust the level of the chair so your feet are flat on the floor. A footrest may make you more comfortable. Sit in a relaxed, upright posture and avoid slouching forward or leaning far backwards.

- **Viewing angle of the computer display** – Use the display tilting feature to find the best position. You can reduce eye strain and muscle fatigue by adjusting the tilt of the display to the proper position. Adjust the brightness level of the display as well.
- **Lighting** – Choose a location where windows and lights do not cause glare and reflection on the display. Use indirect lighting to avoid bright spots on the display. Proper lighting adds to your comfort and work efficiency.
- **Positioning an external display** – When using an external display, set the display at a comfortable viewing distance. Make sure the display screen is at or slightly below eye level when you are sitting in front of the monitor.

Getting Started

This section describes how to get started using your VAIO computer.

! Before starting your computer for the first time, do not connect any other hardware that did not originally come with your computer. Upon completion, connect one device (for example, a printer, an external hard disk drive, a scanner, and so on) at a time, following the manufacturer's instructions.

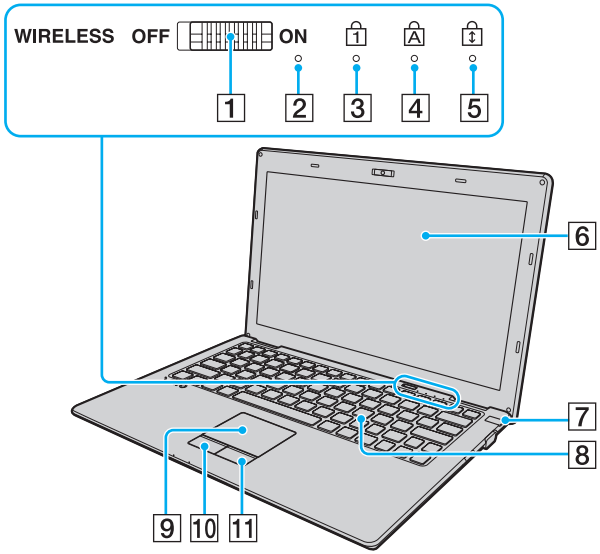
- **Locating Controls and Ports** (page 12)
- **About the Indicator Lights** (page 18)
- **Connecting a Power Source** (page 19)
- **Using the Battery Pack** (page 21)
- **Shutting Down Your Computer Safely** (page 28)
- **Using the Power Saving Modes** (page 29)
- **Keeping Your Computer in Optimum Condition** (page 32)

Locating Controls and Ports

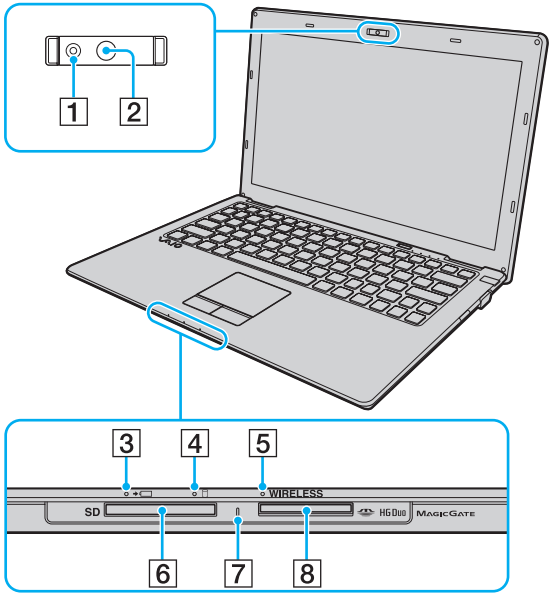
Take a moment to identify the controls and ports shown on the following pages.

! The appearance of your computer may be different from those illustrated in this manual due to variations in specifications.

Front



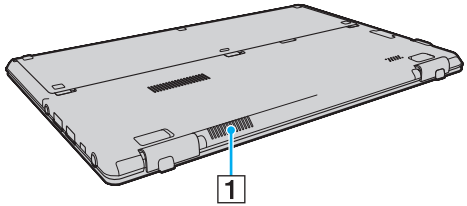
1. **WIRELESS** switch (page 52), (page 56)
2. Built-in microphone (monaural)
3. Num lock indicator (page 18)
4. Caps lock indicator (page 18)
5. Scroll lock indicator (page 18)
6. LCD screen (page 95)
7. Power button/Power indicator (page 18)
8. Keyboard (page 35)
9. Touch pad (page 37)
10. Left button (page 37)
11. Right button (page 37)



1 Built-in **MOTION EYE** camera indicator (page 18)
2 Built-in **MOTION EYE** camera (page 38)
3 Charge indicator (page 18)
4 Disc drive indicator (page 18)
5 **WIRELESS** indicator (page 18)
6 **SD** memory card slot (page 46)
7 Media Access indicator (page 18)
8 "Memory Stick Duo" slot* (page 39)

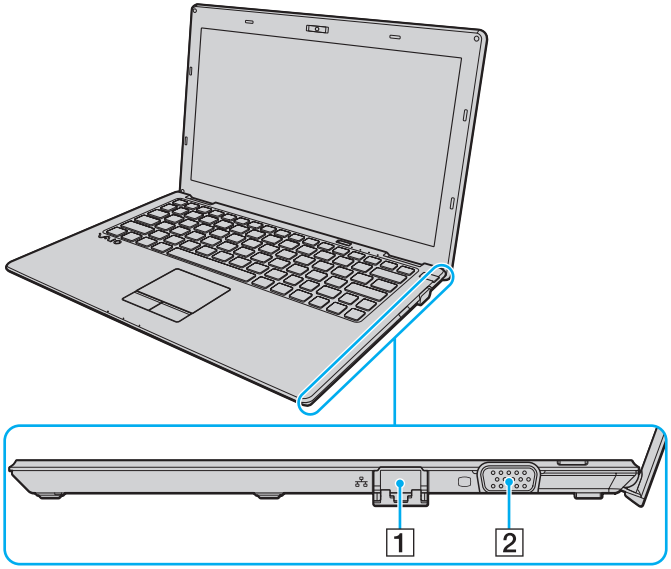
* Your computer supports only Duo-size "Memory Stick".

Back



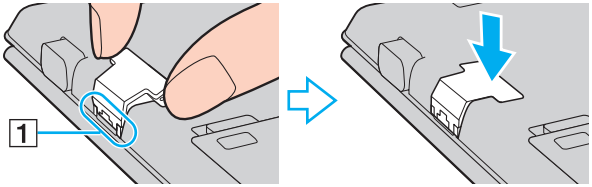
1 Air vent

Right



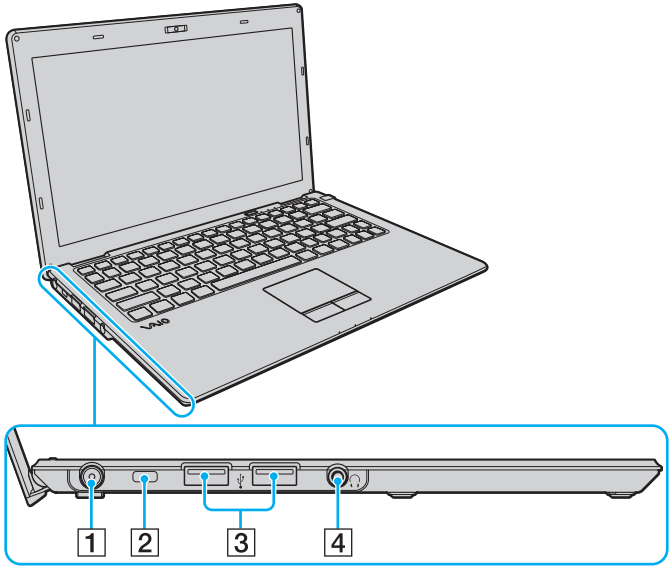
1 Network (LAN) port (page 51)
Pull the port cover down before using the network (LAN) port.

When the port cover disengages:
The port cover may disengage if you exert pressure on it when opening it or disconnecting a LAN cable. To attach the port cover, align the cover with the edge (1) of the port and push the cover down until it clicks into place.



2 Monitor port (page 65)

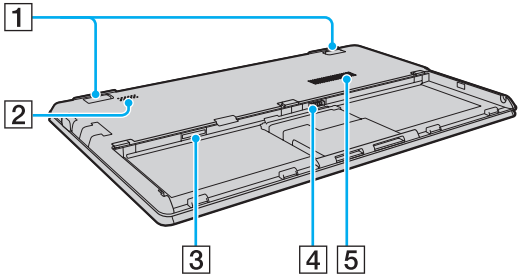
Left



1 DC IN port (page 19)
2 Security slot
3 USB ports* (page 70)
4 Headphones jack (page 64)

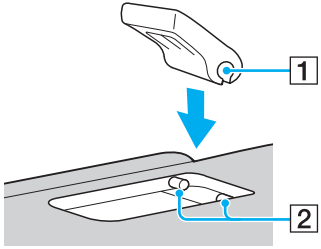
* Compliant with the USB 2.0 standard and support high-/full-/low- speeds.

Bottom



1 Tilt feet
Unfold the tilt feet to adjust the angle of your computer before using the network (LAN) port and the monitor port.

When the tilt foot disengages:
The tilt foot may disengage if you exert pressure on it when unfolding it. To attach the tilt foot, push it down while aligning the snap-fit joint (1) with the projections (2) until it snaps into place.



2 Built-in speaker (monaural)

3 SIM card slot*

4 Battery connector (page 21)

5 Air vent

* On selected models only.

About the Indicator Lights

Your computer is equipped with the following indicator lights:

Indicator	Functions
Power	Illuminates in green while the computer is in Normal mode, blinks slowly in orange while the computer is in Sleep mode, and turns off when the computer is turned off or enters Hibernate mode.
Charge	Illuminates while the battery pack is charging. See **Charging the Battery Pack** (page 24) for more information.
Built-in **MOTION EYE** camera	Illuminates while the built-in camera is in use.
Media Access	Illuminates while data access to a memory card, such as "Memory Stick" and an SD memory card, is in progress. (Do not place the computer into Sleep mode or turn it off while this indicator light is lit.) When the indicator light is unlit, the memory card is not in use.
Disc drive	Illuminates while data access to the built-in storage device is in progress. Do not place the computer into Sleep mode or turn it off while this indicator light is lit.
Num lock	Press the **Num Lk** key to activate the numeric keypad. Press it a second time to deactivate the numeric keypad. The numeric keypad is not active when the indicator light is unlit.
Caps lock	Press the **Caps Lock** key to type letters in uppercase. Letters appear in lowercase if you press the **Shift** key while the indicator light is lit. Press the key a second time to turn off the indicator light. Normal typing resumes when the Caps lock indicator light is turned off.
Scroll lock	Press the **Fn**+**Scr Lk** keys to change how you scroll the display. Normal scrolling resumes when the Scroll lock indicator light is turned off. The **Scr Lk** key functions differently depending on the program you are using and does not work with all programs.
WIRELESS	Illuminates while one or more wireless options are enabled.

Connecting a Power Source

You can use either an AC adapter or a rechargeable battery pack for supplying power to your computer. Before using the computer for the first time, you need to connect an AC adapter to your computer.

! Do not use your computer without installing the battery pack as it may cause the computer to malfunction.

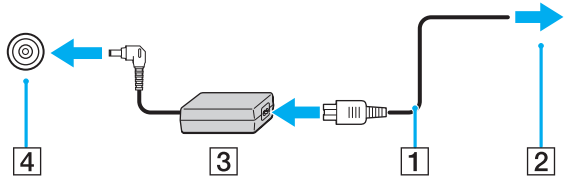
Using the AC Adapter

While your computer is directly connected to an AC power source and has a battery pack installed, it uses power from the AC outlet.

✍ Use only the supplied AC adapter for your computer.

To use the AC adapter

1. Plug one end of the power cord (1) into the AC adapter (3).
2. Plug the other end of the power cord into an AC outlet (2).
3. Plug the cable from the AC adapter (3) into the DC IN port (4) on the computer.



! The shape of the DC In plug varies depending on the AC adapter.

✍
To disconnect your computer completely from an AC power source, unplug the AC adapter from the AC outlet.

Make sure that an AC outlet is easily accessible.

If you do not intend to use your computer for an extended period of time, place the computer into Hibernate mode. See **Using Hibernate Mode** **(page 31)**.

Using the Battery Pack

The battery pack is already installed on your computer at the time of delivery but is not fully charged.

! Do not use your computer without installing the battery pack as it may cause the computer to malfunction.

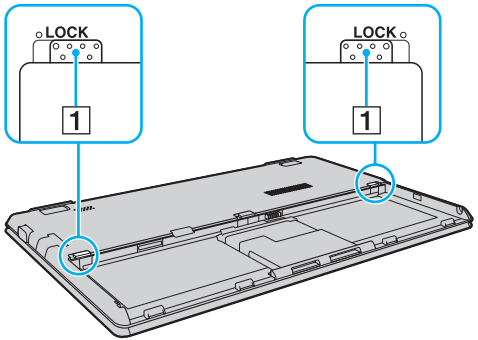
Installing/Removing the Battery Pack

On models that come with the VGP-BPX19 battery pack, refer to the supplied leaflet for information on how to install/remove the battery pack.

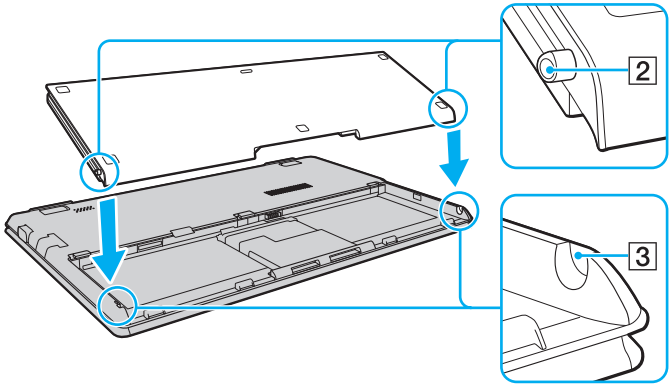
To install the battery pack

1 Turn off the computer and close the LCD screen lid.

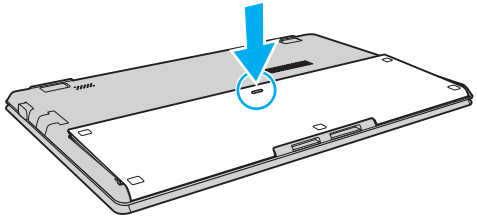
2 Slide the battery **LOCK** switches (1) inward.



3 Place the battery pack into the battery compartment until the projection (2) on either side of the battery pack fits into the U-shaped cut (3) on either side of the battery compartment.



4 Push down the circled area on the battery pack illustrated below until the battery pack clicks into place.



5 Slide the battery **LOCK** switches outward to secure the battery pack on the computer.

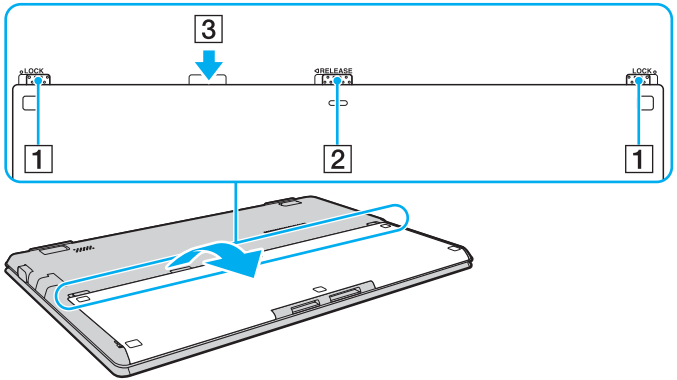
To remove the battery pack

!
You will lose all unsaved data if you remove the battery pack while your computer is on and not connected to the AC adapter.

1 Turn off the computer and close the LCD screen lid.

2 Slide the battery **LOCK** switches (1) inward.

3 Slide and hold the battery **RELEASE** latch (2) inward, put your fingertip underneath the tab (3) on the battery pack, and lift the battery pack in the direction of the arrow, and then slide it away from the computer.



!
This computer is designed to operate only with genuine Sony battery packs.

Charging the Battery Pack

The battery pack supplied with your computer is not fully charged at the time of delivery.

To charge the battery pack

1 Install the battery pack.

2 Connect the computer to a power source with the AC adapter.
The charge indicator light is on while the battery pack is charging. When the battery pack charges close to the maximum charge level you selected, the charge indicator turns off.

Charge indicator status	Meaning
Lit in orange	The battery pack is charging.
Blinks along with the green power indicator	The battery pack is running out of power. (Normal mode)
Blinks along with the orange power indicator	The battery pack is running out of power. (Sleep mode)
Blinks fast in orange	A battery error has occurred due to a failed battery pack or an unlocked battery pack.

!
Charge the battery pack as described in this manual from your first battery charge.

✍
Keep the battery pack in your computer while it is directly connected to an AC power source. The battery pack continues to charge while you are using the computer.

When the battery pack is running out of power and both the charge and power indicator lights blink, you should either connect the AC adapter to recharge the battery pack or shut down your computer and install a fully charged battery pack.

Your computer is supplied with a lithium ion battery pack and can be recharged any time. Charging a partially discharged battery pack does not affect the life of battery.

While some software applications or peripheral devices are in use, your computer may not enter Hibernate mode even when the remaining battery life becomes short. To avoid loss of data while the computer is running on the battery, you should save your data frequently and manually activate a power management mode, such as Sleep or Hibernate.

If the battery pack runs out of power while the computer is in Sleep mode, you will lose all unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

Checking the Battery Charge Capacity

The battery charge capacity gradually decreases as the number of battery charging increases or the duration of use of the battery pack extends. To get the most out of the battery pack, check the battery charge capacity and change the battery settings.

To check the battery charge capacity

1 Click **Start**, **All Programs**, and **VAIO Control Center**.

2 Click **Power Management** and **Battery**.

✍
Additionally, you can enable the battery care function to extend the life of the battery pack.

Extending the Battery Life

When your computer is running on battery power, you can extend the battery life using the following methods.

- Decrease the LCD brightness of your computer screen.
- Use the power saving mode. See **Using the Power Saving Modes** **(page 29)** for more information.
- Change the power saving settings on the **Power Options**. See **Using the VAIO Power Management** **(page 86)** for more information.
- Set the wallpaper in **Long Battery Life Wallpaper Setting** as your desktop background with the **VAIO Control Center**.

Shutting Down Your Computer Safely

To avoid losing unsaved data, be sure to shut down your computer properly, as described below.

To shut down your computer

1. Turn off any peripherals connected to the computer.
2. Click **Start** and the **Shut down** button.
3. Respond to any prompts warning you to save documents or to consider other users and wait for the computer to turn off automatically.
   The power indicator light turns off.

Using the Power Saving Modes

You can take advantage of the power management settings to conserve battery life. In addition to the normal operating mode, your computer has two distinct power saving modes to suit your preference: Sleep and Hibernate.

!
If you do not intend to use your computer for an extended period of time while it is disconnected from an AC power source, place the computer into Hibernate mode or turn it off.

If the battery pack runs out of power while your computer is in Sleep mode, you will lose all unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

Mode	Description
Normal mode	This is the normal state of your computer while it is in use. The green power indicator light is lit while the computer is in this mode.
Sleep mode	Sleep mode turns off the LCD screen and places the built-in storage device(s) and the CPU into a low power consumption mode. The orange power indicator light blinks slowly while your computer is in this mode. Your computer comes out of Sleep mode quicker than out of Hibernate mode. However, Sleep mode uses more power than Hibernate mode.
Hibernate mode	While your computer is in Hibernate mode, the state of the system is saved on the built-in storage device(s) and power is turned off. Even when the battery pack runs out of power, no data will be lost. The power indicator light is unlit while your computer is in this mode.

Using Sleep Mode

To activate Sleep mode

Click **Start**, the arrow next to the **Shut down** button, and **Sleep**.

To return to Normal mode

- Press any key.
- Press the power button on your computer.

!
If you press and hold the power button for more than four seconds, your computer will turn off automatically. You will lose all unsaved data.

Using Hibernate Mode

To activate Hibernate mode

Press the **Fn**+**F12** keys.

Alternatively, you can click **Start**, the arrow next to the **Shut down** button, and **Hibernate**.

!
Do not move your computer before its power indicator light turns off.

To return to Normal mode

Press the power button.

!
If you press and hold the power button for more than four seconds, your computer will turn off automatically.

Keeping Your Computer in Optimum Condition

Updating Your Computer

Be sure to update your VAIO computer with the following software applications for enhancing your computer's efficiency, security, and functionality.

The **VAIO Update** automatically notifies you of new updates available on the Internet, and downloads and installs them on the computer.

- **Windows Update**
  Click **Start**, **All Programs**, and **Windows Update** and then follow the on-screen instructions.
- **VAIO Update 5**
  Click **Start**, **All Programs**, and **VAIO Update 5** and then follow the on-screen instructions.

  !
  Your computer must be connected to the Internet to download the updates.

Using the VAIO Care

With the **VAIO Care**, you can regularly conduct performance checks and tune-ups on your computer to keep it running at an optimum level. Launch the **VAIO Care** whenever a problem is found on your computer. The **VAIO Care** will provide appropriate measures to solve the problem.

To launch the VAIO Care

- On models with the **ASSIST** button

  Press the **ASSIST** button while your computer is on.

- On models without the **ASSIST** button

  Click **Start**, **All Programs**, **VAIO Care**, and **VAIO Care**.

  !
  Do not press the **ASSIST** button while the computer is in Hibernate mode.

  ✍
  See the help file included with the **VAIO Care** for more information.

  On models with the **ASSIST** button, pressing the **ASSIST** button while the computer is off launches the **VAIO Care Rescue**. The **VAIO Care Rescue** can be used to recover your computer in case of emergency, for example, when the Windows does not start.

Using Your VAIO Computer

This section describes how to get the most out of using your VAIO computer.

❑ **Using the Keyboard (page 35)**
❑ **Using the Touch Pad (page 37)**
❑ **Using the Built-in Camera (page 38)**
❑ **Using "Memory Stick" (page 39)**
❑ **Using Other Modules / Memory Cards (page 46)**
❑ **Using the Internet (page 50)**
❑ **Using the Network (LAN) (page 51)**
❑ **Using the Wireless LAN (page 52)**
❑ **Using the Bluetooth Function (page 56)**

Using the Keyboard

Your keyboard has additional keys that perform model-specific tasks.

Combinations and Functions with the Fn Key

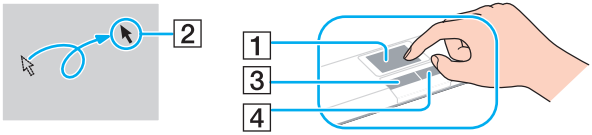
✍
Some keyboard functions can be used only after the operating system is finished launching.

Combination/Feature	Function
Fn + **(F2)**: muting	Turns on and off the built-in speakers or the headphones.
Fn + **(F3/F4)**: volume control	Changes the volume level. To increase the volume, keep pressing the **Fn**+**F4** keys or press the **Fn**+**F4** keys and then the ↑ or → key. To decrease the volume, keep pressing the **Fn**+**F3** keys or press the **Fn**+**F3** keys and then the ↓ or ← key.
Fn + **(F5/F6)**: brightness control	Changes the LCD brightness of your computer screen. To increase lighting intensity, keep pressing the **Fn**+**F6** keys or press the **Fn**+**F6** keys and then the ↑ or → key. To decrease lighting intensity, keep pressing the **Fn**+**F5** keys or press the **Fn**+**F5** keys and then the ↓ or ← key.
Fn + LCD/ **(F7)**: display output	Switches the display output between your computer screen and an external display. Press the **Enter** key to select the display output. ! If you disconnect a display cable from your computer while an external display is selected as the display output destination, the computer screen goes blank. In such a case, press the **F7** key twice while holding down the **Fn** key, and then press the **Enter** key to switch the display output to the computer screen. Use of multiple monitors may not be supported depending on the connected external display.

Combination/Feature	Function
Fn + **(F9/F10)**: zooming	Changes the size of an image or a document displayed on some software. To make the view look smaller and further away (zoom out), press the **Fn+F9** keys. To make the view look bigger and closer (zoom in), press the **Fn+F10** keys. See the help file included with the **VAIO Control Center** for more information.
Fn + **(F12)**: hibernation	Provides the lowest level of power consumption. When you execute this command, the states of the system and the connected peripheral devices are saved to the built-in storage device and the system power is turned off. To return the system to its original state, use the power button to turn on the power. For details on power management, see **Using the Power Saving Modes** **(page 29)**.

Using the Touch Pad

You can point to, select, drag, and scroll objects on the screen using the touch pad.



Action	Description
Point	Slide your finger on the touch pad (1) to place the pointer (2) on an item or object.
Click	Press the left button (3) once.
Double-click	Press the left button twice in a row.
Right-click	Press the right button (4) once. With many applications, this action displays a context-sensitive shortcut menu (if any).
Drag	Slide your finger on the touch pad while pressing the left button.
Scroll	Slide your finger along the right edge of the touch pad to scroll vertically. Slide your finger along the bottom edge to scroll horizontally. Once vertical or horizontal scrolling is engaged, you can move your finger in circles on the touch pad to keep scrolling without taking the finger off the touch pad (the scroll function is available only with applications that support a touch pad scroll feature).
Flick	Slide two fingers linearly in quick motion on the touch pad. On web browser software or image viewer software, you can flick left to move backward and flick right to move forward.
Pinch	With some software applications, you can pinch on the touch pad with two fingers for zooming. Pinch open to zoom in or pinch close to zoom out.

✍
You can disable/enable the touch pad while a mouse is connected to your computer. To change the touch pad settings, use the **VAIO Control Center**.

!
Be sure to connect a mouse before disabling the touch pad. If you disable the touch pad before connecting a mouse, you will be able to use only the keyboard for pointer operations.

Using the Built-in Camera

Your computer is equipped with a built-in **MOTION EYE** camera.

With the communication software, such as the **Skype**, you can make a video call through the Internet.

✍
Turning on the computer activates the built-in camera.

Video calls are possible with the appropriate software.

!
Launching or exiting your instant messaging or video editing software does not activate or deactivate the built-in camera.

Do not place your computer into Sleep or Hibernate mode while you are using the built-in camera.

Using "Memory Stick"

"Memory Stick" is a compact, portable, and versatile IC recording media especially designed for exchanging and sharing digital data with compatible products, such as digital cameras, mobile phones, and other devices. Because it is removable, it can be used for external data storage.

Before You Use "Memory Stick"

The "Memory Stick Duo" slot on your computer can accommodate the following sizes and types of media:

- "Memory Stick Duo"
- "Memory Stick PRO Duo"
- "Memory Stick PRO-HG Duo"

!
Your computer supports only Duo-size "Memory stick", and does not support standard-size "Memory Stick".

For the latest information about "Memory Stick", visit [memorystick.com] at http://www.memorystick.com/en/.

Inserting and Removing "Memory Stick"

To insert "Memory Stick"

1 Locate the "Memory Stick Duo" slot.

2 Hold "Memory Stick" with the arrow pointing toward the slot.

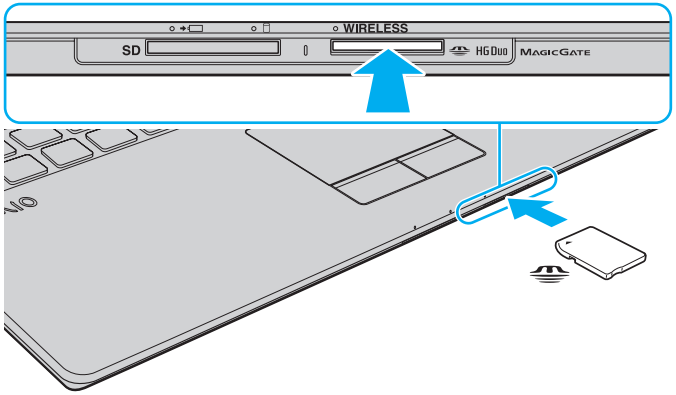
3 Carefully slide "Memory Stick" into the slot until it clicks into place.
Do not force the media into the slot.

If "Memory Stick" does not go into the slot easily, remove it gently and verify you are inserting it in the proper direction.

When you insert "Memory Stick" into the slot for the first time, you may be prompted to install driver software. If prompted, follow the on-screen instructions to install the software.

"Memory Stick" is automatically detected by your system and the contents of "Memory Stick" are displayed. If nothing appears on the desktop, click **Start**, **Computer**, and double-click the "Memory Stick" icon.

The "Memory Stick" icon will appear in the **Computer** window after you insert "Memory Stick" into the slot.



Before using "Memory Stick Micro" ("M2"), be sure to insert it into an "M2" Duo adaptor. If you insert the media directly into the "Memory Stick Duo" slot without the adaptor, you may not be able to remove it from the slot.

To remove "Memory Stick"

!
Do not remove "Memory Stick" while the Media Access indicator light is lit. If you do, you may lose data. Large volumes of data may take time to load, so make sure the indicator light is unlit before removing "Memory Stick".

1. Locate the "Memory Stick Duo" slot.
2. Check that the Media Access indicator light is unlit.
3. Push in "Memory Stick" toward the computer and release.
   "Memory Stick" ejects.
4. Pull "Memory Stick" out of the slot.

!
Be sure to remove "Memory Stick" gently, or it may pop out unexpectedly.

Formatting "Memory Stick"

To format "Memory Stick"

"Memory Stick" is formatted by default and is ready for use.

If you want to reformat the media with your computer, follow these steps.

!
Be sure to use the device that is designed to format the media and supports "Memory Stick" when formatting the media.

Formatting "Memory Stick" erases the entire data stored on the media. Before formatting the media, make sure that it does not contain your valuable data.

Do not remove "Memory Stick" from the slot while formatting. This could cause a malfunction.

1 Locate the "Memory Stick Duo" slot.

2 Carefully slide "Memory Stick" into the slot until it clicks into place.

3 Click **Start** and **Computer**.

4 Right-click the "Memory Stick" icon and select **Format**.

5 Click **Restore device defaults**.

!
The size of the allocation unit and file system may change.

Do not select **NTFS** from the **File system** drop-down list as it may cause a malfunction.

✍
The formatting process will be completed more quickly if you select **Quick Format** in **Format options**.

6 Click **Start**.

7 Follow the on-screen instructions.

! It may take time to format "Memory Stick" depending on the media type.

Notes on Using "Memory Stick"

- Your computer has been tested and found compatible with Sony branded "Memory Stick" with capacity of up to 32 GB that are available as of January 2010. However, not all "Memory Stick" are guaranteed of compatibility.
- Be sure to hold "Memory Stick" with the arrow pointing in the correct direction as you insert it into the slot. To avoid damaging your computer or the media, do not force "Memory Stick" into the slot if you cannot insert it smoothly.
- Use care when inserting or removing "Memory Stick" from the slot. Do not force it in or out of the slot.
- Inserting "Memory Stick" with multiple conversion adaptors is not guaranteed of compatibility.
- "MagicGate" is the general name of the copyright protection technology developed by Sony. Use "Memory Stick" with the "MagicGate" logo to take advantage of this technology.
- Except for your personal use, it is against the copyright law to use any audio and/or image data you recorded without prior consent from the respective copyright holders. Accordingly, "Memory Stick" with such copyrighted data can be used only within the law.
- Do not insert more than one "Memory Stick" into the slot. Improper insertion of the media may damage both your computer and the media.

Using Other Modules / Memory Cards

Using the SD Memory Card

Your computer is equipped with an **SD** memory card slot. You can use this slot to transfer data among digital cameras, camcorders, music players, and other audio/video devices.

Before you use the SD memory card

The **SD** memory card slot on your computer can accommodate the following memory cards:

- SD memory card
- SDHC memory card

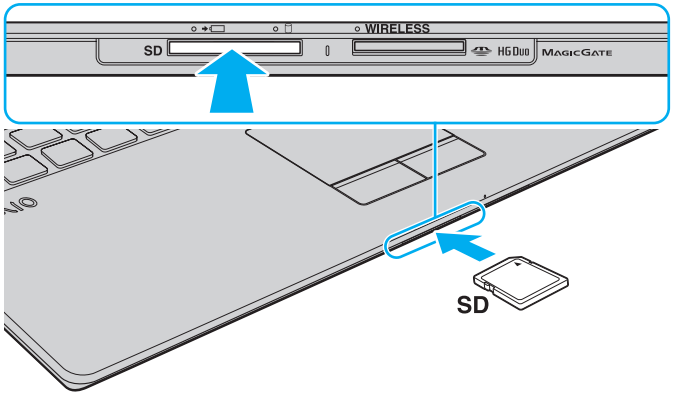
For the latest information on compatible memory cards, see **Finding More about Your VAIO Computer** **(page 5)** to visit the appropriate support web site.

To insert an SD memory card

1 Locate the **SD** memory card slot.

2 Hold the SD memory card with the arrow pointing toward the slot.

3 Carefully slide the SD memory card into the slot until it clicks into place.
Do not force the card into the slot.



When you insert the SD memory card into the slot for the first time, you may be prompted to install driver software. If prompted, follow the on-screen instructions to install the software.

The SD memory card icon will appear in the **Computer** window after you insert the card into the slot.

To remove an SD memory card

1. Locate the **SD** memory card slot.
2. Check that the Media Access indicator light is unlit.
3. Push in the SD memory card toward the computer and release.
   The SD memory card ejects.
4. Pull the SD memory card out of the slot.

Notes on Using Memory Cards

General notes on using the memory card

- Be sure to use memory cards that are compliant with the standards supported by your computer.
- Be sure to hold the memory card with the arrow pointing in the correct direction as you insert it into the slot. To avoid damaging your computer or the media, do not force the memory card into the slot if you cannot insert it smoothly.
- Use care when inserting or removing the memory card from the slot. Do not force it in or out of the slot.
- Do not remove the memory card while the media access indicator light is lit. If you do, you may lose data.
- Do not attempt to insert a memory card or memory card adaptor of a different type into the memory card slot. An incompatible memory card or memory card adaptor may cause difficulty in removing from the slot and can cause damage to your computer.

Notes on using the SD memory card

- Your computer has been tested and found compatible only with major memory cards available as of January 2010. However, not all memory cards are guaranteed of compatibility.
- SD memory cards with capacity of up to 2 GB and SDHC memory cards with capacity of up to 32 GB have been tested and found compatible with your computer.

Using the Internet

Before using the Internet, you need to sign up with an Internet Service Provider (ISP) and set up devices required for connecting your computer to the Internet.

The following types of Internet connection services may be available from your ISP:

- Fiber to the Home (FTTH)
- Digital Subscriber Line (DSL)
- Cable modem
- Satellite
- Dial-up

For detailed information on devices required for Internet access and how to connect your computer to the Internet, ask your ISP.

✍
To connect your computer to the Internet using the wireless LAN function, you need to set up the wireless LAN network. See **Using the Wireless LAN (page 52)** for more information.

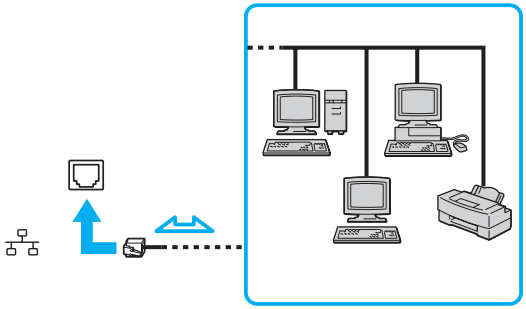
!
When you connect your computer to the Internet, be sure to take appropriate security measures to protect the computer against online threats.

Depending on the service contract with your ISP, you may need to connect an external modem device, for example a USB telephone modem, a DSL modem, or a cable modem, to your computer to connect to the Internet. For detailed instructions on connection setups and modem configuration, see the manual that came with your modem.

Using the Network (LAN)

You can connect your computer to 1000BASE-T/100BASE-TX/10BASE-T type networks with a LAN cable. Connect one end of a LAN cable (not supplied) to the network (LAN) port on the computer and the other end to your network. For detailed settings and devices required for LAN access, ask your network administrator.

!
You need to unfold the tilt feet before using the network (LAN) port on your computer.



You can connect your computer to any network without changing the default settings.

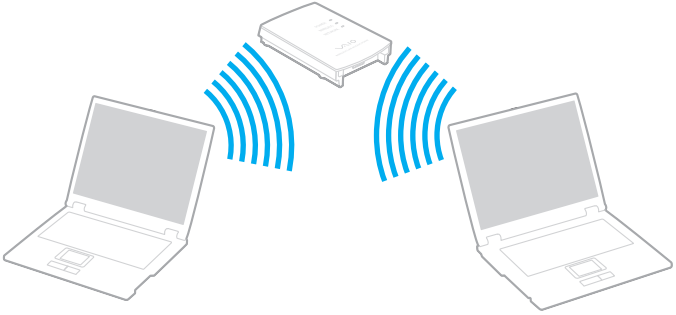
!
Do not plug a telephone cable into the network (LAN) port on your computer.
If the network (LAN) port is connected to one of the telephone lines mentioned below, high electric current to the port may cause damage, overheating, or fire.

- Home (intercom speakerphone) or business-use telephone lines (multi-line business telephone)
- Public telephone subscriber line
- Private branch exchange (PBX)

Using the Wireless LAN

The Wireless LAN (WLAN) allows your computer to connect to a network through a wireless connection.

The WLAN uses the following IEEE 802.11a/b/g/n standard, which specifies the type of technology used.
See the specifications to find out about the configuration of your computer.



WLAN standard	Frequency band	Remarks
IEEE 802.11a	5 GHz	-
IEEE 802.11b/g	2.4 GHz	The IEEE 802.11g standard provides higher-speed communications than the IEEE 802.11b standard.
IEEE 802.11n	5 GHz/2.4 GHz	On models compliant with the IEEE 802.11b/g/n standard, only the 2.4 GHz band can be used.

Notes on Using the Wireless LAN Function

General notes on using the wireless LAN function

- In some countries or regions, using WLAN products may be restricted by the local regulations (e.g. limited number of channels).
- The IEEE 802.11a standard and the IEEE 802.11n standard are not available on ad-hoc networks.
- The 2.4 GHz band, with which wireless LAN devices work, is used by various devices. Although the wireless LAN devices use the technology to minimize radio interference from other devices that use the same band, such radio interference may cause slower communication speeds and narrower communication ranges or communication failures.
- The communication speed and range may vary depending on the following conditions:
  - Distance between communication devices
  - Existence of obstacles between devices
  - Device configuration
  - Radio conditions
  - Ambient environment that includes existence of walls and materials of such walls
  - Software in use
- Communications may be cut off depending on radio conditions.
- Actual communication speed may not be as fast as the one displayed on your computer.
- Deploying WLAN products compliant with different standards that use the same band on the same wireless network may reduce the communication speed due to radio interference. Taking this into consideration, WLAN products are designed to reduce the communication speed to ensure communications with another WLAN product if it is compliant with a different standard that uses the same band. When the communication speed is not as fast as expected, changing the wireless channel on the access point may increase the communication speed.

Note on the data encryption

The WLAN standard includes the encryption methods: Wired Equivalent Privacy (WEP), which is a security protocol, Wi-Fi Protected Access 2 (WPA2), and Wi-Fi Protected Access (WPA). Proposed jointly by the IEEE and Wi-Fi Alliance, both WPA2 and WPA are specifications of standards based on interoperable security enhancements that increase the level of data protection and access control for existing Wi-Fi networks. WPA is designed to be forward compatible with the IEEE 802.11i specification. It utilizes the enhanced data encryption Temporal Key Integrity Protocol (TKIP) in addition to user authentication using 802.1X and Extensible Authentication Protocol (EAP). Data encryption protects the vulnerable wireless link between clients and access points. Besides that, there are other typical LAN security mechanisms to ensure privacy, such as: password protection, end-to-end encryption, virtual private networks, and authentication. WPA2, the second generation of WPA, provides stronger data protection and network access control and is also designed to secure all versions of 802.11 devices, including 802.11b, 802.11a, 802.11g, and 802.11n standards, multi-band and multi-mode. In addition, based on the ratified IEEE 802.11i standard, WPA2 provides government grade security by implementing the National Institute of Standards and Technology (NIST) FIPS 140-2 compliant AES encryption algorithm and 802.1X-based authentication. WPA2 is backward compatible with WPA.

Using the Wireless LAN Function

! Be sure to turn on the **WIRELESS** switch before starting the wireless LAN function.

To use the wireless LAN function, you first need to set up the wireless LAN function.

Use the **SmartWi Connection Utility** to set up the wireless LAN function. See the **SmartWi Connection Utility Help** for more information.

To access this on-screen guide:

1 Click **Start**, **All Programs**, and **SmartWi Connection Utility**.

2 Click **SmartWi Connection Utility Help**.

Using the Bluetooth Function

You can establish wireless communications between your computer and other Bluetooth® devices such as another computer or a mobile phone. You can transfer data between these devices without cables at a range of up to 33 feet / 10 meters in an open area.

To use the Bluetooth function

! Be sure to turn on the **WIRELESS** switch before starting the Bluetooth function.

To use the Bluetooth function, you first need to set up the Bluetooth function.

Use the **SmartWi Connection Utility** to set up the Bluetooth function. See the **SmartWi Connection Utility Help** for more information.

To access this on-screen guide:

1. Click **Start**, **All Programs**, and **SmartWi Connection Utility**.
2. Click **SmartWi Connection Utility Help**.

Bluetooth Security

The Bluetooth wireless technology has an authentication function, which allows you to determine with whom you choose to communicate. With the authentication function, you can prevent any anonymous Bluetooth devices from accessing your computer.

The first time two Bluetooth devices communicate, a common passkey (a password required for authentication) should be determined for both devices to be registered. Once a device is registered, there is no need to re-enter the passkey.

✍
The passkey can be different each time, but must be the same at both ends.

For certain devices, such as a mouse, no passkey can be entered.

Communicating with Another Bluetooth Device

You can connect your computer to a Bluetooth device such as another computer, a mobile phone, a PDA, a headset, a mouse, or a digital camera without the use of any cables.

To communicate with another Bluetooth device

To communicate with another Bluetooth device, you first need to set up the Bluetooth function. For setting up and using the Bluetooth function, search **Windows Help and Support** for Bluetooth information.

! Be sure to turn on the **WIRELESS** switch before starting the Bluetooth function.

Notes on Using the Bluetooth Function

- The data transfer rate varies, depending on the following conditions:
  - Obstacles, such as walls, located between devices
  - Distance between devices
  - Material used in walls
  - Proximity to microwaves and cordless telephones
  - Radio frequency interference and other environmental conditions
  - Device configuration
  - Type of software application
  - Type of operating system
  - Use of both wireless LAN and Bluetooth functions at the same time on your computer
  - Size of file being exchanged
- Large files may occasionally be corrupted during continuous transfer due to limitations of the Bluetooth standard and electromagnetic interference in the environment.
- All Bluetooth devices must be certified to make sure that the applicable standard requirements are maintained. Even if standards are met, individual device performance, specifications, and operation procedures can vary. Data exchange may not be possible in all situations.
- Video and audio may not be synchronized if you play videos on your computer with audio output from a connected Bluetooth device. This is a frequent occurrence with Bluetooth technology and does not indicate a malfunction.
- The 2.4 GHz band, with which Bluetooth devices or wireless LAN devices work, is used by various devices. Although Bluetooth devices use the technology to minimize radio interference from other devices that use the same band, such radio interference may cause slower communication speeds and shorter distances or communication failures.

- The Bluetooth function may not work with other devices, depending on the manufacturer or the software version employed by the manufacturer.
- Connecting multiple Bluetooth devices to your computer may cause channel congestion, resulting in poor performance of the devices. This is normal with Bluetooth technology and does not indicate a malfunction.

Using Peripheral Devices

You can add functionality to your VAIO computer by using the various ports on the computer.

❑ **Connecting an Optical Disc Drive (page 62)**
❑ **Connecting External Speakers or Headphones (page 64)**
❑ **Connecting an External Display (page 65)**
❑ **Selecting Display Modes (page 67)**
❑ **Using the Multiple Monitors Function (page 68)**
❑ **Connecting a USB Device (page 70)**

Connecting an Optical Disc Drive

To use optical disc media with your computer, connect an external optical disc drive (not supplied) to your computer.

Connecting an Optical Disc Drive

!
Be sure to connect an external optical disc drive to your computer before launching any preinstalled disc operation program.

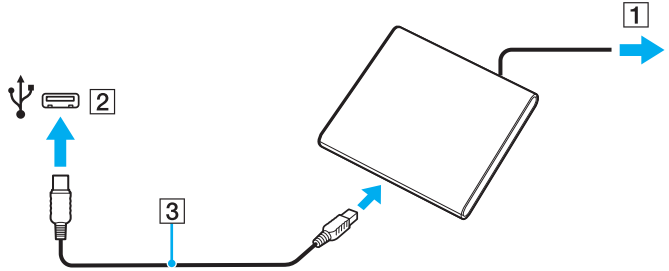
Be sure to connect an external optical disc drive to an AC power source before using the drive. Your computer only supports optical disc drives that run on the power directly supplied from an AC power source.

To connect an optical disc drive

1 Connect your external optical disc drive to an AC outlet (1).

2 Choose the USB port (2) you prefer to use.

3 Plug one end of a USB cable (3) into the USB port, and the other end to the optical disc drive.



See the manual that came with your external optical disc drive for detailed instructions on connecting the USB cable to the drive.

Disconnecting the drive while the computer is in a power saving mode (Sleep or Hibernate) may cause the computer to malfunction.

Connecting External Speakers or Headphones

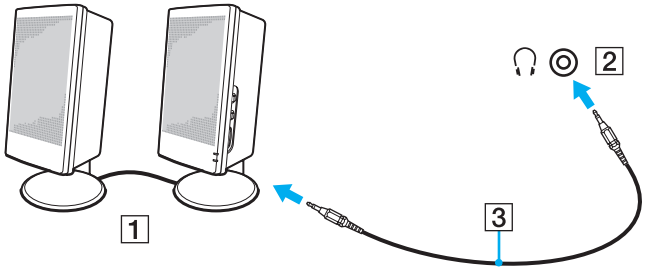
You can connect external sound output devices (not supplied), such as speakers or headphones, to your computer.

To connect external speakers

✍
Make sure your speakers are designed for computer use.

!
Turn down the volume of the speakers before you turn them on.

Connect external speakers (1) to the headphones jack (2) ∩ with a speaker cable (3) (not supplied).



Connecting an External Display

Some features and options in this section may not be available on your computer.

Connecting a Computer Display or a Projector

You can connect an external display, such as a computer display or a projector, to your computer.

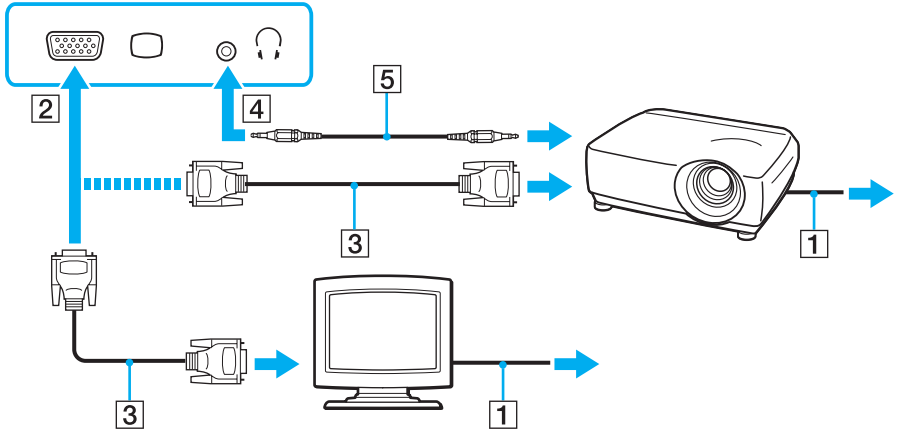
! You need to unfold the tilt feet before using the monitor port on your computer.

To connect a computer display or a projector

1 Unfold the tilt feet (page 17).

2 Plug the power cord (1) of your external display or the projector into an AC outlet.

3 Connect the external display or the projector to the monitor port (2) on the computer with a display cable (3).



If necessary, connect the headphones jack on the projector and the headphones jack (4) on the computer with a speaker cable (5).

Selecting Display Modes

When an external display is connected, you can select either your computer screen or the connected display to use as the primary monitor.

!
You need to unfold the tilt feet before using the monitor port on your computer.

You may not be able to display the same content on your computer screen and the external display or projector at the same time, depending on the type of your external display or projector.

Turn on the external display before turning on your computer.

To select a display mode with the Fn+F7 keys

You can select a display mode with the **Fn**+**F7** keys. See **Combinations and Functions with the Fn Key** **(page 35)** for more information.

To select a display mode from the display settings

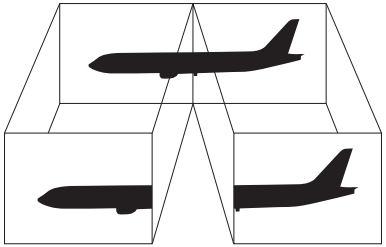
1 Right-click on the desktop and select **Screen resolution**.

2 Click the drop-down list next to **Multiple Displays**, select your desired setting, and then click **OK**.

Using the Multiple Monitors Function

The Multiple Monitors function allows you to distribute portions of your desktop across separate displays. For example, if you have an external display connected to the monitor port, your computer screen and the external display can function as a single desktop.

You can move the cursor from one display to the other. This allows you to drag objects, such as an open application window or a toolbar, from one display to the other.



To use the Multiple Monitors function

!
You need to unfold the tilt feet before using the monitor port on your computer.

✍
Your external display may not support the Multiple Monitors function.

Certain software applications may not be compatible with Multiple Monitors settings.

Make sure that your computer does not enter Sleep or Hibernate mode while you are using the Multiple Monitors function, or the computer may not return to Normal mode.

If you set different colors on each display, do not expand a single window across two displays, or your software may not work properly.

1 Right-click on the desktop and select **Screen resolution**.

2 Click the drop-down list next to **Multiple Displays**, select **Extend these displays**, and then click **OK**.

✍
You can set the display colors and resolution for each display and customize the Multiple Monitors function.

Set fewer colors or a lower resolution for each display.

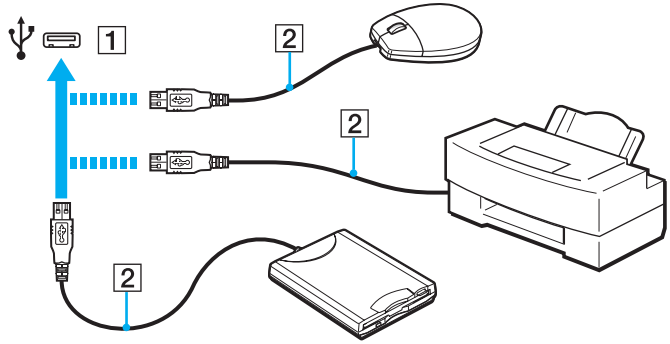
Connecting a USB Device

You can connect a Universal Serial Bus (USB) device, such as a mouse, a floppy disk drive, a speaker, or a printer, to your computer.

To connect a USB device

1 Choose the USB port (1) you prefer to use.

2 Plug the USB device cable (2) into the USB port.



Notes on connecting a USB device

- You may need to install the driver software supplied with your USB device before use. See the manual that came with the USB device for more information.
- Be sure to use a USB printer compatible with your version of Windows to print documents.
- For information on how to remove a USB device, see the manual that came with the device.
- To protect your computer and/or USB devices from damage, observe the following:
  - When moving the computer with USB devices connected, avoid exposing the USB ports to shock or impact.
  - Do not put the computer into a bag or carrying case when it has USB devices connected.

Customizing Your VAIO Computer

This section briefly describes how to change the main settings of your VAIO computer. Among other things, you will learn how to use and customize the look of your Sony software and utilities.

❑ **Setting the Password (page 73)**
❑ **Using Intel VT (page 84)**
❑ **Using the VAIO Control Center (page 85)**
❑ **Using the VAIO Power Management (page 86)**

Setting the Password

Setting the password allows you to protect your computer from unauthorized access by making the user enter the password when the computer is turned on or returns to Normal mode from Sleep mode or Hibernate mode.

!
Do not to forget your password. Write down the password and keep it in a secure place.

Type of Password	Description
Power-on password	You can use BIOS functions to set two types of passwords: - Machine password: Allows users with administrative rights to change all the setup options in the BIOS setup screen, as well as to start the computer. - User password: Allows the standard users to change some of the BIOS setup options, as well as to start the computer. To set the user password, you must first set the machine password. Entry of the power-on password will be prompted after the VAIO logo appears to start your computer. ! If you forget the machine password, the password needs to be reset and a fee will be charged. To reset the password, contact an authorized Sony service/support center. To find the nearest center or agent, see **Finding More about Your VAIO Computer** **(page 5)**. You can reset the user password at the BIOS setup screen by entering the machine password.
Windows password	Allows users to log onto your computer and protect each user account with its own password. Entry of the Windows password will be prompted after you select your user account.

Type of Password	Description
Hard disk password	Provides additional security for the data stored on your built-in storage device. Even if the password-protected built-in storage device is removed from your computer and is installed in another computer, other users will not be able to access the data without knowing the password. ✍ Entry of the hard disk password will be prompted along with the power-on password (if set), after the VAIO logo appears to start your computer. ! If you forget the hard disk password or the keyboard fails, which is critical to password entry, no bypass is possible and the data stored on the built-in storage device will not be accessible. There is NO RESET of this password. You will have to replace the built-in storage device at your own expense and lose all the data originally stored on the device.

Setting the Power-on Password

To add the power-on password (machine password)

1. Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
   The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.
2. Press the ← or → key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
3. On the password entry screen, enter the password twice and press the **Enter** key.
   The password can be up to 32 alphanumeric characters long (including spaces).
4. Select **Password when Power On** under **Security** and press the **Enter** key.
5. Change the setting from **Disabled** to **Enabled**.
6. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

To add the power-on password (user password)

! Make sure you set the machine password before setting the user password.

1. Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
   The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.
2. Enter the machine password and press the **Enter** key.
3. Press the ← or → key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
4. On the password entry screen, enter the password twice and press the **Enter** key.
   The password can be up to 32 alphanumeric characters long (including spaces).
5. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

To change or remove the power-on password (machine password)

1. Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
   The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.
2. Enter the machine password and press the **Enter** key.
3. Press the ← or → key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
4. On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
   To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
5. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

To change or remove the power-on password (user password)

1. Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
   The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.
2. Enter the user password and press the **Enter** key.
3. Press the ← or → key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
4. On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
   To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
5. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

Setting the Windows Password

To add the Windows password

1 Click **Start** and **Control Panel**.
2 Click **User Accounts and Family Safety** or **User Accounts**.
3 Click **User Accounts**.
4 Click **Create a password for your account** under **Make changes to your user account**.
5 In the **New password** and **Confirm new password** fields, enter the password for your account.
6 Click **Create password**.

✍
See **Windows Help and Support** for more information on the Windows password.

To change the Windows password

1 Click **Start** and **Control Panel**.
2 Click **User Accounts and Family Safety** or **User Accounts**.
3 Click **User Accounts**.
4 Click **Change your password**.
5 In the **Current password** field, enter your current password.
6 In the **New password** and **Confirm new password** fields, enter a new password.
7 Click **Change password**.

To remove the Windows password

1. Click **Start** and **Control Panel**.
2. Click **User Accounts and Family Safety** or **User Accounts**.
3. Click **User Accounts**.
4. Click **Remove your password**.
5. In the **Current password** field, enter the current password that you want to remove.
6. Click **Remove password**.

Setting the Hard Disk Password

To add the hard disk password

1 Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.

✍
If you have set the power-on password, enter your power-on password.

2 Press the ← or → key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The **Hard Disk Password** entry screen appears.

3 Select **Enter Master and User Passwords** and press the **Enter** key.

4 Select **Continue** on the warning screen and press the **Enter** key.

5 Enter the master password twice and press the **Enter** key.
The password should be up to 32 alphanumeric characters long (including spaces).

6 Enter the user password twice and press the **Enter** key.
The password should be up to 32 alphanumeric characters long (including spaces).

7 At the confirmation prompt, press the **Enter** key.

8 Press the **Esc** key and then the ← or → key to select the **Exit** tab.

9 Press the ↑ or ↓ key to select **Exit Setup** and press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

To change the hard disk password

1 Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.

If you have set the power-on password, enter your power-on password.

2 Press the ← or → key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The **Hard Disk Password** entry screen appears.

3 Select **Change Master Password** or **Change User Password** and press the **Enter** key.

4 Enter the current password once and then a new password twice.

5 Press the **Enter** key.

6 Press the **Enter** key when the success message appears.

7 Press the **Esc** key and then the ← or → key to select the **Exit** tab.

8 Press the ↑ or ↓ key to select **Exit Setup** and press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

To remove the hard disk password

1 Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.

✍
If you have set the power-on password, enter your power-on password.

2 Press the ← or → key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The **Hard Disk Password** entry screen appears.

3 Select **Enter Master and User Passwords** and press the **Enter** key.

4 Enter the current password for **Enter Current Hard Disk Master Password** and press the **Enter** key.

5 Press the **Enter** key without entering any letter for the remaining fields.

6 Press the **Enter** key when the success message appears.

7 Press the **Esc** key and then the ← or → key to select the **Exit** tab.

8 Press the ↑ or ↓ key to select **Exit Setup** and press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Using Intel(R) VT

Intel(R) Virtualization Technology (VT) allows you to use hardware virtualization software for enhancing your computer's performance.

!
Intel VT may not be available depending on the CPU installed on your computer.

For information on virtualization and how to use hardware virtualization software, contact the software publisher.

To enable Intel VT

1 Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.

2 Press the ← or → key to select **Advanced**.

3 Press the ↑ or ↓ key to select **Intel(R) Virtualization Technology** or **Intel(R) VT**, press the **Enter** key, select **Enabled**, and press the **Enter** key.

!
If the **Advanced** tab is not displayed in the BIOS setup window or you cannot select **Intel(R) Virtualization Technology**, Intel VT is not available on the computer.

4 Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Using the VAIO Control Center

The **VAIO Control Center** utility allows you to access system information and to specify preferences for system behavior.

To use the VAIO Control Center

1. Click **Start**, **All Programs**, and **VAIO Control Center**.
2. Select your desired control item and change the settings.
3. Once finished, click **OK**.
   The setting of the desired item is changed.

✍
For more information about each option, see the help file included with the **VAIO Control Center**.

Some of the control items will not be visible if you open the **VAIO Control Center** as a standard user.

Using the VAIO Power Management

Power management helps you set up power plans for running on AC or battery power to suit your requirements for power consumption.

The **VAIO Power Management** function is added to the Windows **Power Options**. With this software application, you can enhance the Windows power management functions to ensure better operation of your computer and longer battery life.

Selecting a Power Plan

When you start the computer, a power status icon appears on the taskbar. This icon indicates what kind of power source you are currently using. Click this icon to display the window that shows your power status.

To select a power plan

1 Right-click the power status icon on the taskbar and select **Power Options**.

2 Select your desired power plan.

! With the default settings, the **Power saver** power plan disables the network (LAN) port while the computer is running on battery power. To use the network (LAN) port with the **Power saver** power plan, follow the steps in **To change the power plan settings** below and select **Enable** for the network (LAN) port on the **VAIO Power Management** tab.

To change the power plan settings

1 Click **Change plan settings** on the right of your desired power plan in the **Power Options** window.
Change the Sleep mode and display settings as needed.

2 If you need to change the advanced settings, click **Change advanced power settings** and go to step 3.
Otherwise, click **Save changes**.

3 Click the **VAIO Power Management** tab.
Change the settings for each item.

4 Click **OK**.

✍ You can check the current power plan settings with the **VAIO Power Management Viewer** in the **VAIO Control Center**.

Precautions

This section describes safety guidelines and precautions to help you protect your VAIO computer from potential damage.

❑ **Safety Information (page 89)**
❑ **Care and Maintenance Information (page 92)**
❑ **Handling Your Computer (page 93)**
❑ **Handling the LCD Screen (page 95)**
❑ **Using the Power Source (page 96)**
❑ **Handling the Built-in Camera (page 97)**
❑ **Handling Discs (page 98)**
❑ **Using the Battery Pack (page 99)**
❑ **Handling "Memory Stick" (page 100)**
❑ **Handling the Built-in Storage Device (page 101)**

Safety Information

Computer

- ❑ Use your computer on a solid, stable surface.
- ❑ Provide adequate air circulation to prevent internal overheating. Do not place your computer on porous surfaces such as rugs, blankets, couches, beds, or near draperies that may block its air vents.
- ❑ Do not use your computer directly on your lap. The temperature of the base of the unit will rise during normal operation and over time could result in discomfort or burns.
- ❑ Use only specified peripheral equipment and interface cables.

Power Source

- ❑ Do not place the AC adapter in contact with your skin. Remove the AC adapter away from your body if it becomes warm and causes discomfort.
- ❑ Do not place heavy objects on the power cord, or this could cause a fire.
- ❑ To disconnect the power cord, pull it out by holding the plug. Never pull the cord itself.
- ❑ Unplug your computer from the AC outlet if you are not planning to use the computer for an extended period of time.
- ❑ When the AC adapter is not used, unplug it from the AC outlet.
- ❑ Make sure that an AC outlet is easily accessible.

Battery Pack

- Do not leave battery packs in temperatures above 140°F / 60°C, such as in a car parked in the sun or under direct sunlight.
- For your safety, Sony recommends using the genuine Sony battery pack and AC adapter provided with this product. If these items need to be replaced during the life of the product, be sure to use a compatible genuine Sony battery pack or AC adapter. Information about compatible models can be found at the following URLs:
  - For customers in USA
    http://www.sonystyle.com/vaio/
  - For customers in Canada
    http://www.sonystyle.ca/vaio/
  - For customers in Latin American countries or areas
    http://vaio.sony-latin.com/
- Sony disclaims and shall assume no responsibility in case of any losses or damages arising from:
  - The use of non-genuine Sony battery packs or AC adapters with your VAIO computer.
  - The disassembly, alteration of, or tampering of any Sony battery pack.
- Keep the battery pack away from all sources of heat.
- Keep the battery pack dry.
- Do not open or try to disassemble the battery pack.
- Do not expose the battery pack to any mechanical shock, such as caused by dropping it on a hard surface.
- If you are not using your computer for an extended period of time, remove the battery pack from the computer to prevent damage to the battery pack.
- If you have not used the battery pack for a considerable amount of time, the remaining battery life may become short. This is normal and does not indicate a malfunction. The battery pack will gradually discharge over time even while not in use. Connect the AC adapter to your computer and recharge the battery pack before using the computer again.

Headphones

- **Road safety** – Do not use headphones while driving, cycling, or operating any motorized vehicle. It may create a traffic hazard and is illegal in some areas. It can also be potentially dangerous to play loud music while walking, especially at pedestrian crossings.
- **Preventing hearing damage** – Avoid using headphones at high volume. Hearing experts advise against continuous, loud and extended play. If you experience a ringing in your ears, reduce the volume or discontinue use.

"Memory Stick"

Keep "Memory Stick" and "Memory Stick" adaptors out of reach of children. There is a risk of swallowing them.

Care and Maintenance Information

Computer

- Clean the cabinet with a soft, dry or lightly moistened cloth with a mild detergent solution. Do not use an abrasive pad, scouring powder, or solvent such as alcohol or benzine, as these may damage the finish of your computer.
- Make sure you unplug the AC adapter and remove the battery pack before cleaning your computer.

LCD Screen

- Use a soft, dry cloth to wipe the surface of the LCD screen. Rubbing the surface could damage the screen.
- To protect the LCD screen and keyboard from damage, for example in the case of carrying the computer, spread out the cleaning cloth with no wrinkles on the keyboard before closing the LCD screen lid.

Built-in Camera

Clean the lens protection cover of the built-in camera with a blower brush or a soft brush. If the cover is extremely dirty, wipe it off with a soft dry cloth. Do not rub the cover, as it is sensitive to pressure.

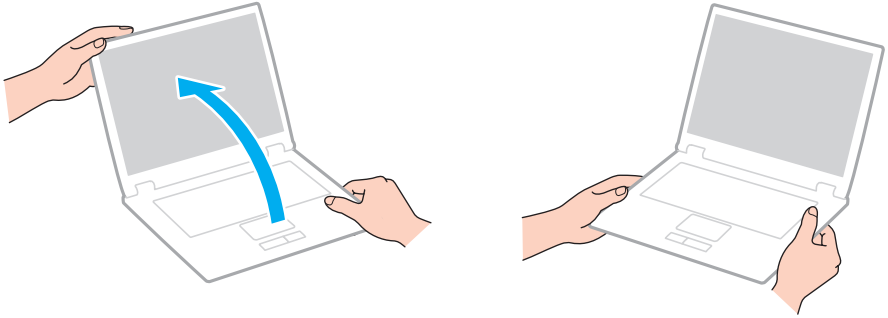
Discs

- Proper care of the disc is essential to its continuous reliability. Do not use solvents (such as benzine, thinner, alcohol, commercially available cleaners, or anti-static spray) which may cause damage to the disc.
- For normal cleaning, hold the disc by its edges and use a soft cloth to wipe the surface from the center out.
- If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry soft cloth.

Handling Your Computer

- If you drop a solid object or any liquid onto your computer, shut down the computer, unplug it, and remove the battery pack. You may want to have the computer checked by qualified personnel before operating it again.
- Do not drop your computer or place any objects on top of the computer.
- Do not place your computer in a location subject to:
  - Heat sources, such as radiators or air ducts
  - Direct sunlight
  - Excessive dust
  - Moisture or rain
  - Mechanical vibration or shock
  - Strong magnets or speakers that are not magnetically shielded
  - Ambient temperature of more than 95°F / 35°C or less than 41°F / 5°C
  - High humidity
- Do not place electronic equipment near your computer. The electromagnetic field of the equipment may cause the computer to malfunction.
- Do not use your computer without installing the battery pack as it may cause the computer to malfunction.
- Your computer uses high-frequency radio signals and may cause interference to radio or TV reception. If this occurs, move the computer a suitable distance away from the radio or TV.
- Do not use cut or damaged connection cables.

- If your computer is brought directly from a cold location to a warm one, moisture may condense inside the computer. In such a case, allow at least one hour before turning on the computer. If any problems occur, unplug the computer and contact an authorized Sony service/support center. To find the nearest center or agent, see **Finding More about Your VAIO Computer** **(page 5)**.
- To avoid losing data when your computer is damaged, back up your data regularly.
- Do not exert pressure on the LCD screen or its edges when opening the LCD screen lid or lifting your computer. The LCD screen may be sensitive to pressure or added stress, and exerting pressure may damage the screen or cause it to malfunction. To open the computer, hold the base with one hand and gently lift the LCD screen lid with the other. To carry the computer with the lid open, be sure to hold the computer with both hands.



- Use a carrying case specially designed to carry your computer.

Handling the LCD Screen

- Do not leave the LCD screen facing the sun. This could damage the LCD screen. Be sure to block direct sunlight when using your computer near a window.
- Do not scratch the surface of the LCD screen or exert pressure on it. This could cause a damage.
- Using your computer in low temperature conditions may produce a residual image on the LCD screen. This does not indicate a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- A residual image may appear on the LCD screen if the same image is displayed for an extended period of time. The residual image disappears after a while. You can use a screen saver to prevent residual images.
- The LCD screen becomes warm during operation. This is normal and does not indicate a malfunction.
- The LCD screen is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD screen. This is a normal result of the manufacturing process and does not indicate a malfunction.
- Do not change the LCD screen orientation setting in the **Tablet PC Settings** window even when there are change options available for selection, as this may make your computer unstable. Sony assumes no liability for any malfunctions arising from changes to the settings.
- Do not exert pressure on the LCD screen lid with the lid closed as it may scratch the LCD screen or soil it.

Using the Power Source

See the specifications to find out about the configuration of your computer.

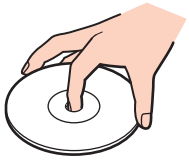
- Do not share an AC outlet with other power-consuming equipment, such as a photocopier or a shredder.
- You can purchase a power strip with a surge protector. This device helps prevent damage to your computer caused by sudden power surges, in an electrical storm, for example.
- Use the AC adapter supplied with your computer or genuine Sony products. Do not use any other AC adapter as it may cause a malfunction.

Handling the Built-in Camera

- Do not touch the lens protection cover of the built-in camera, as it may cause scratches on the cover and such scratches will appear on the captured images.
- Do not let the direct sunlight get into the lens of the built-in camera regardless of your computer's power state, as it may cause the camera to malfunction.

Handling Discs

- Fingerprints and dust on the surface of a disc may cause read errors. Be sure to hold the disc by its edges and central hole, as shown below:



- Never affix an adhesive label to a disc. This will affect the use of the disc and may result in irreparable damage.

Using the Battery Pack

- Battery life is shorter in a cold environment. This is due to decreased battery efficiency at low temperatures.
- Charge battery packs at temperatures between 50°F / 10°C to 86°F / 30°C. Lower temperatures require longer charging time.
- Do not charge the battery pack in any way other than as described in this user guide or as designated by Sony in writing.
- While the battery pack is in use or being charged, heat builds up in the battery pack. This is normal and is not cause for concern.
- You do not need to discharge the battery pack before recharging.
- If the battery pack quickly runs out of power after being fully charged, it may be reaching the end of its life and should be replaced.

Handling "Memory Stick"

- Do not touch the "Memory Stick" connector with your finger or metallic objects.
- Use only the adhesive label supplied with "Memory Stick".
- Do not bend, drop, or expose "Memory Stick".
- Do not disassemble or modify "Memory Stick".
- Keep "Memory Stick" dry.
- Do not use or store "Memory Stick" in a location subject to:
  - Static electricity
  - Electrical noise
  - Extremely high temperatures, such as in a car parked in the sun
  - Direct sunlight
  - High humidity
  - Corrosive substances
- Use the storage case supplied with "Memory Stick".
- Be sure to make a backup copy of your valuable data.
- When using "Memory Stick Duo", do not use a fine-tipped pen to write on the label adhered to "Memory Stick Duo". Exerting pressure on the media may damage internal components.

Handling the Built-in Storage Device

The built-in storage device (hard disk drive or solid state drive) has a high storage density and reads or writes data in a short time. However, it can be easily damaged if improperly used. If the built-in storage device is damaged, the data cannot be restored. To prevent losing data, you should be careful when handling your computer.

Some features and options in this section may not be available on your computer.
See the specifications to find out about the configuration of your computer.

To avoid damaging your hard disk drive

- ❑ Do not subject your computer to sudden movements.
- ❑ Keep your computer away from magnets.
- ❑ Do not place your computer in a location subject to mechanical vibration or in an unstable position.
- ❑ Do not move your computer while the power is on.
- ❑ Do not turn off the power or restart your computer while reading or writing data to the hard disk drive.
- ❑ Do not use your computer in a place subject to extreme changes in temperature.
- ❑ Do not remove the hard disk drive from your computer.

To avoid damaging your solid state drive

- ❑ Do not turn off the power or restart your computer while reading or writing data to the solid state drive.
- ❑ Do not remove the solid state drive from your computer.

Troubleshooting

This section describes how to solve common problems you might encounter when using your VAIO computer. Many problems have simple solutions. If these suggestions fail to solve your problems, use the **VAIO Care**. To launch the software, see **Using the VAIO Care (page 33)**.

If the problems still cannot be solved and you need assistance, visit the Sony online support web site at the following URLs:

- For customers in USA
  http://esupport.sony.com/EN/VAIO/
- For customers in Canada
  http://www.sony.ca/support/
- For customers in Spanish-speaking Latin American countries or areas
  http://esupport.sony.com/ES/VAIO/LA
- For customers in Brazil
  http://esupport.sony.com/PT/VAIO/BR/

Some features and options in this section may not be available on your computer.

- **Computer Operations (page 104)**
- **System Update / Security (page 111)**
- **Recovery (page 113)**
- **Battery Pack (page 116)**
- **Built-in Camera (page 118)**
- **Networking (LAN/Wireless LAN) (page 120)**

❑ **Bluetooth Technology (page 123)**
❑ **Optical Discs (page 127)**
❑ **Display (page 128)**
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❑ **Audio/Video (page 138)**
❑ **"Memory Stick" (page 140)**
❑ **Peripherals (page 141)**

Computer Operations

What should I do if my computer does not start?

- ❑ Make sure your computer is securely plugged into a power source and turned on and the power indicator light is lit.
- ❑ Make sure the battery pack is installed properly and charged.
- ❑ Disconnect all connected USB devices (if any), and then restart your computer.
- ❑ If your computer is plugged into a power strip or an uninterruptible power supply (UPS), make sure the power strip or UPS is plugged into a power source and turned on.
- ❑ If you are using an external display, make sure it is plugged into a power source and turned on. Make sure the brightness and contrast controls are adjusted correctly. See the manual that came with your display for more information.
- ❑ Unplug the AC adapter and remove the battery pack. Wait three to five minutes. Reinstall the battery pack, plug the AC adapter, and then press the power button to turn on your computer.
- ❑ Condensation may cause your computer to malfunction. If this occurs, do not use the computer for at least one hour.
- ❑ Check that you are using the supplied Sony AC adapter. For your safety, use only the genuine Sony rechargeable battery pack and AC adapter, which are supplied by Sony for your VAIO computer.

What should I do if the green power indicator light turns on but my screen remains blank?

- Press the **Alt**+**F4** keys several times to close the application window. An application error may have occurred.
- If the **Alt**+**F4** keys do not work, click **Start**, the arrow next to the **Shut down** button, and **Restart** to restart your computer.
- If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.
  If the **Windows Security** window appears, click **Restart**.
- If this procedure does not work, press and hold the power button for more than four seconds to shut down your computer. Unplug the AC adapter and leave the computer for about five minutes. Then plug the AC adapter and turn on the computer again.

  !
  Turning off your computer with the **Ctrl**+**Alt**+**Delete** keys or the power button may cause loss of unsaved data.

What should I do if my computer or software stops responding?

- If your computer stops responding while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, click **Start** and the **Shut down** button to turn off your computer.
- If your computer does not turn off, press the **Ctrl**+**Alt**+**Delete** keys and click the **Shut down** button. If the **Windows Security** window appears, click **Shut Down**.
- If this procedure does not work, press and hold the power button until the computer turns off.

  !
  Turning off your computer with the **Ctrl**+**Alt**+**Delete** keys or the power button may cause loss of unsaved data.
- Unplug the AC adapter and remove the battery pack. Wait three to five minutes. Reinstall the battery pack, plug the AC adapter, and then press the power button to turn on your computer.
- Try reinstalling the software.
- Contact the software publisher or designated provider for technical support.

Why doesn't my computer enter Sleep or Hibernate mode?

Your computer may become unstable if the operating mode is changed before the computer completely enters Sleep or Hibernate mode.

To restore your computer to Normal mode

1 Close all open programs.

2 Click **Start**, the arrow next to the **Shut down** button, and **Restart**.

3 If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys and click the arrow next to the **Shut down** button and **Restart**.
If the **Windows Security** window appears, click **Restart**.

4 If this procedure does not work, press and hold the power button until the computer turns off.

!
Turning off your computer with the **Ctrl**+**Alt**+**Delete** keys or the power button may cause loss of unsaved data.

What should I do if the charge indicator light is blinking fast and my computer does not start?

- This problem could be due to the battery pack not being installed properly. To solve this problem, turn off your computer and remove the battery pack. Then reinstall the battery pack to the computer. For details, see **Installing/Removing the Battery Pack** **(page 21)**.
- If the problem persists, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony service/support center. To find the nearest center or agent, see **Finding More about Your VAIO Computer** **(page 5)**.

Why does the System Properties window display a slower CPU speed than the maximum?

This is normal. Because your computer's CPU utilizes a type of CPU speed controlling technology for power conservation purposes, System Properties may display the current CPU speed instead of the maximum speed.

What should I do if my computer does not accept my password and returns a message, Enter Onetime Password?

If you enter a wrong power-on password three times consecutively, the **Enter Onetime Password** message appears and Windows will not start. Press and hold the power button for more than four seconds to check that the power indicator light turns off. Wait for 10 to 15 seconds, then restart your computer and enter the correct password. The password is case sensitive, so be sure to check letters for the current case before you enter the password.

What should I do if my game software does not work or it keeps crashing?

- ❑ Check the web site of the game if there are any patches or updates to download.
- ❑ Make sure you have installed the latest video driver software.
- ❑ On some VAIO models, the graphics memory is shared with the system. The optimal graphic performance in such a case is not guaranteed.

How can I change the boot device order?

You can use one of the BIOS functions to change the boot device order. Follow these steps:

1. Turn on the computer and press the **F2** key repeatedly until the VAIO logo disappears.
   The BIOS setup screen appears. If the screen does not appear, restart the computer and try again.
2. Press the ← or → key to select **Boot**.
3. Press the ↑ or ↓ key to select the drive whose boot device order you want to change.
4. Press the **F5** or **F6** key to change the boot device order.
5. Press the ← or → key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
   At the confirmation prompt, press the **Enter** key.

Why doesn't my screen turn off after the automatic turn-off time has passed?

Some software applications or screen savers are designed to temporarily disable the feature of your operating system that turns off the computer screen or places the computer into Sleep mode after a certain period of inactivity. To solve this problem, exit the running software application(s) or change the current screen saver.

What should I do if I cannot boot my computer from the external device connected to the computer?

To boot your computer from an external device, for example a USB floppy disk drive or a USB optical disc drive, you need to change the boot device. To change the boot device, turn on your computer and press the **F11** key repeatedly until the VAIO logo disappears.

! When using an external device, be sure to connect it to an AC power source in advance.

Why doesn't my computer respond fast enough while Windows Aero is running?

Performance of your computer is not guaranteed while Windows Aero is running. It is recommended you disable Windows Aero to ensure optimum performance.

To disable Windows Aero, follow these steps:

1 Right-click on the desktop and select **Personalize**.

2 Select themes other than **Aero Themes**.

System Update / Security

How can I find important updates for my computer?

You can find and install the latest updates on your computer with the software applications: the **Windows Update** and the **VAIO Update**. See **Updating Your Computer** **(page 32)** for more information.

How can I protect my computer against security threats, such as viruses?

The Microsoft Windows operating system is preinstalled on your computer. The best way to protect your computer against security threats, such as viruses, is to download and install the latest Windows updates regularly.

You can get important Windows updates by doing the following:

! Your computer must be connected to the Internet to download the updates.

1. Click **Start** and **Control Panel**.
2. Click **System and Security**.
3. Click **Action Center**.
4. Follow the on-screen instructions to set up automatic or scheduled updates.

How do I keep my antivirus software updated?

You can keep the **Norton Internet Security** current with the latest updates from Symantec Corporation.

To download and install the latest security updates, follow these steps:

! Your computer must be connected to the Internet to download the updates.

1 Click **Start**, **All Programs**, **Norton Internet Security**, and **LiveUpdate**.

2 Follow the on-screen instructions to complete the updates.

! The actual procedure may be different from the above depending on updates installed on your computer. In such a case, follow the on-screen instructions.

Recovery

How can I create recovery media?

You can create recovery media using the **VAIO Care**. The media are used to restore your computer system to its factory default settings. For detailed information, refer to a user guide under **Use my VAIO** in **Help and Support** **(page 6)** or enter **VAIO Care**, **VAIO Care Rescue**, or **VAIO Recovery Center** in the search box in **Help and Support** **(page 6)**.

! If your computer is not equipped with a built-in optical disc drive, you need to connect an external optical disc drive (not supplied).

How can I restore my computer system to its factory default settings?

There are two ways to recover your computer system: from recovery media and from the recovery area. For detailed information, refer to a user guide under **Use my VAIO** in **Help and Support** **(page 6)** or enter **VAIO Care**, **VAIO Care Rescue**, or **VAIO Recovery Center** in the search box in **Help and Support** **(page 6)**.

How can I reinstall the original software and drivers?

You can restore the preinstalled software and drivers using the **VAIO Care**. For detailed information, refer to a user guide under **Use my VAIO** in **Help and Support** **(page 6)** or enter **VAIO Care**, **VAIO Care Rescue**, or **VAIO Recovery Center** in the search box in **Help and Support** **(page 6)**.

How do I check the volume of the recovery area?

Your built-in storage device contains the recovery area where the data for the system recovery is stored. To check the volume of the recovery area, follow these steps:

1 Click **Start**, right-click **Computer**, and select **Manage**.

2 Click **Disk Management** under **Storage** in the left pane.
The volume of the recovery area and the total volume of the C drive are displayed in the **Disk 0** row in the center pane.

How do I reduce the volume of the recovery area?

Your built-in storage device contains the recovery area where the data for system recovery is stored. If your computer includes a solid state drive, you might want to minimize the recovery area by removing such data.

1 Insert a recovery media into the optical disc drive while your computer is in Normal mode, turn off the computer, and then turn it on once again.

! Use recovery media you created upon delivery of your computer.

✍ If you are using an external optical disc drive (not supplied), restart the computer and press the **F11** key repeatedly until the VAIO logo disappears.

2 Press the ↑ or ↓ key to select **VAIO Care Rescue** and press the **Enter** key.

3 Click **Tools** and **Start advanced recovery wizard**.

✍ When the **Do you need to rescue data?** message appears, make a backup copy of your data, if needed.

4 Follow the on-screen instructions until the **Select recovery type** window appears.

5 Select **Custom recovery - Remove recovery contents**.

6 Follow the on-screen instructions.

! The above procedure involves system recovery. The applications and data you added on the storage device before removing the data for system recovery will all be lost.

Once you have removed the data for system recovery, you need the recovery media for later system recovery.

Battery Pack

How do I find the battery charging status?

You can check the charge indicator for the battery charging status. See **Charging the Battery Pack** **(page 24)** for more information.

When is my computer using AC power?

When your computer is connected to an AC outlet with the AC adapter, it uses AC power, even if the battery pack is installed.

When should I recharge the battery pack?

Recharge the battery pack when:

- The battery pack is running out of power and both the charge and power indicator lights blink.
- You have not used the battery pack for an extended period of time.

When should I replace the battery pack?

A message prompting you to replace the battery pack appears when the battery pack reaches the end of its life. You can check the battery charge capacity with the **Battery** function on the **VAIO Control Center**.

Should I be concerned that the installed battery pack is warm?

No, it is normal for the battery pack to be warm while it is powering your computer.

Can my computer enter Hibernate mode while running on battery power?

Your computer can enter Hibernate mode while running on battery power, but some software programs and peripheral devices prevent the system from entering Hibernate mode. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently to avoid losing data. See **Using Hibernate Mode** **(page 31)** for information on how you can manually activate Hibernate mode.

Why can't I fully charge my battery pack?

The battery care function is enabled to extend the life of your battery pack on the **VAIO Control Center**. Check the settings on the **VAIO Control Center**.

What should I do if a message appears notifying of either incompatibility or the improper installation of the battery pack and my computer then enters Hibernate mode?

- This problem could be due to the battery pack not being installed properly. To solve this problem, turn off your computer and remove the battery pack. Then reinstall the battery pack to the computer. For details, see **Installing/Removing the Battery Pack** **(page 21)**.
- If the problem persists, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony service/support center. To find the nearest center or agent, see **Finding More about Your VAIO Computer** **(page 5)**.

Built-in Camera

Why does the viewfinder show no images or poor-quality images?

- The built-in camera cannot be shared by more than one software application. Exit the current application before launching another.
- The viewfinder may show some noise, for example horizontal streaks, when you are viewing a rapid-moving object. This is normal and does not indicate a malfunction.
- If the problem persists, restart your computer.

Why are captured images poor in quality?

- The images captured under the fluorescent light may show reflections of light.
- A dark portion in captured images may appear as a noise.
- If the lens protection cover is dirty, you cannot take a clear shot. Clean the cover. See **Built-in Camera** **(page 92)**.

Why is the video input from the built-in camera suspended for a few seconds?

The video input may be suspended for a few seconds if:

- a shortcut key with the **Fn** key is used.
- the CPU load increases.

This is normal and does not indicate a malfunction.

What should I do if my computer becomes unstable when it enters a power saving mode while the built-in camera is in use?

If your computer automatically enters Sleep or Hibernate mode, change the corresponding power saving mode setting. To change the setting, see **Using the Power Saving Modes** **(page 29)**.

Networking (LAN/Wireless LAN)

What should I do if my computer cannot connect to a wireless LAN access point?

- Connection capability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- Make sure power to the access point is on.
- Follow these steps to check the settings:
  1. Click **Start** and **Control Panel**.
  2. Click **View network status and tasks** under **Network and Internet**.
  3. Click **Connect to a network** to confirm that your access point is selected.
- Make sure the encryption key is correct.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. To change the settings, follow these steps:
  1. Right-click the power status icon on the taskbar and select **Power Options**.
  2. Click **Change plan settings**.
  3. Click **Change advanced power settings**.
  4. Select the **Advanced settings** tab.
  5. Double-click **Wireless Adapter Settings** and **Power Saving Mode**.
  6. Select **Maximum Performance** from the drop-down list both for **On battery** and **Plugged in**.

What should I do if I cannot access the Internet?

- Check the access point settings. See the manual that came with your access point for more information.
- Make sure your computer and the access point are connected to one another.
- Move your computer away from obstacles or closer to any access point you may be using.
- Make sure your computer is properly configured for Internet access.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point? (page 120)** to change the settings.
- When you use the network (LAN) port for an Internet connection, make sure the power setting for the network (LAN) port is set to **Enable** on the **VAIO Power Management** tab. For information on how to change the setting, see **Using the VAIO Power Management (page 86)**.

Why is the data transfer speed slow?

- The wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstacles or closer to any access point you may be using.
- If you are using a wireless LAN access point, the device may be temporarily overloaded depending on how many other devices are communicating via the access point.
- If your access point interferes with other access points, change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point? (page 120)** to change the settings.

How do I avoid data transfer interruptions?

- While your computer is connected to an access point, data transfer interruptions may occur if a large file is exchanged or the computer is placed in close proximity to microwaves and cordless telephones.
- Move your computer closer to the access point.
- Make sure the access point connection is intact.
- Change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** **(page 120)** to change the settings.

What are channels?

- Wireless LAN communication uses divided frequency bands known as channels. Third-party wireless LAN access point channels may be preset to different channels from Sony devices.
- If you are using a wireless LAN access point, see connectivity information contained in the manual that came with your access point.

Why does the network connection stop when I change the encryption key?

Two computers with the wireless LAN function may lose a peer-to-peer network connection if the encryption key is changed. You can either change the encryption key back to the original profile or re-enter the key on both computers so the key matches.

Bluetooth Technology

What should I do if other Bluetooth devices cannot find my computer?

- Make sure both devices have the Bluetooth function enabled.
- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- You cannot use the Bluetooth function while your computer is in a power saving mode. Bring the computer back to Normal mode, then turn on the **WIRELESS** switch.
- Your computer and the device may be too far apart. Wireless Bluetooth technology works best when the devices are within 33 feet / 10 meters of each other.

What should I do if I cannot find the Bluetooth device I want to communicate with?

- Check that the Bluetooth function of the device you want to communicate with is on. See the other device's manual for more information.
- If the device you want to communicate with is already communicating with another Bluetooth device, it may not be found or it may not be able to communicate with your computer.
- To allow other Bluetooth devices to communicate with your computer, follow these steps:
  1. Click **Start** and **Devices and Printers**.
  2. Right-click the Bluetooth device icon and click **Bluetooth settings**.
  3. Click the **Options** tab and select the **Allow Bluetooth devices to find this computer** check box.

What should I do if other Bluetooth devices cannot connect to my computer?

- Check the suggestions in **What should I do if I cannot find the Bluetooth device I want to communicate with? (page 123)**.
- Make sure the other devices are authenticated.
- The data transfer distance can be shorter than 33 feet / 10 meters depending on existing obstacles between the two devices, on radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.

Why is my Bluetooth connection slow?

- The data transfer speed depends on the obstructions and/or the distance between the two devices, on the radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.
- The 2.4 GHz band, with which Bluetooth devices or wireless LAN devices work, is used by various devices. Although Bluetooth devices use the technology to minimize radio interference from other devices that use the same band, such radio interference may cause slower communication speeds and shorter distances or communication failures.
- If a version of a Bluetooth standard employed on the Bluetooth device with which you want to communicate is not the same version as the one employed on your computer, the communication speed becomes slower.

Why can't I use the services supported by the connected Bluetooth device?

Connection is only possible for services also supported by the computer with the Bluetooth function. For more details, search **Windows Help and Support** for Bluetooth information.

Can I use a device with Bluetooth technology on airplanes?

With Bluetooth technology, your computer transmits a radio frequency of 2.4 GHz. Sensitive locations, such as hospitals and airplanes, may have restrictions on use of Bluetooth devices to avoid radio interference. Check with facility staff to see if use of the Bluetooth function on the computer is permitted.

Why can't I use the Bluetooth function when I log onto my computer as a user with a standard user account?

The Bluetooth function may not be available to a user with a standard user account on your computer. Log onto the computer as a user with administrative rights.

Why can't I use the Bluetooth devices when I switch users?

If you switch users without logging off your system, the Bluetooth devices will not work. Be sure to log off before switching users. To log off your system, click **Start**, the arrow next to the **Shut down** button, and **Log off**.

Why can't I exchange business card data with a mobile phone?

The business card exchange function is not supported.

What should I do if I do not hear sound from my headphones or audio/video controller?

Check whether your headphones or audio/video controller supports the SCMS-T content protection. If not, you need to change the SCMS-T settings to connect the device using the Advanced Audio Distribution Profile (A2DP). To change the SCMS-T settings, follow these steps:

✍ Some VAIO models detect support of the SCMS-T content protection on a destination device for automatic reconfiguration of the SCMS-T settings. On such models, **SCMS-T Settings** in step 3 is not displayed because there is no need to manually change the settings.

1. Click **Start** and **Devices and Printers**.
2. Right-click the icon for the device that you want to connect using the A2DP and select **Control**.
3. Click **SCMS-T Settings**.
4. Click **No** when the **Connect to a device only if it supports SCMS-T content protection** message appears.

What should I do if the Bluetooth icon is not displayed on the taskbar?

To display the Bluetooth icon on the taskbar, follow these steps:

1. Click **Start** and **Devices and Printers**.
2. Right-click the Bluetooth device icon and click **Bluetooth settings**.
3. Click the **Options** tab and select the **Show the Bluetooth icon in the notification area** check box.

Optical Discs

What should I do if my external optical disc drive does not work properly?

Make sure that your external optical disc drive is connected to an AC power source and the USB port on your computer. If it is not connected, the external optical disc drive may not work properly.

Display

Why did my screen go blank?

- Your computer screen may go blank if the computer loses power or enters a power saving mode (Sleep or Hibernate). If the computer is in LCD (Video) Sleep mode, press any key to bring the computer back into Normal mode. See **Using the Power Saving Modes** **(page 29)** for more information.
- Make sure your computer is securely plugged into a power source and turned on and the power indicator light is lit.
- If your computer is running on battery power, make sure the battery pack is installed properly and is charged. See **Using the Battery Pack** **(page 21)** for more information.
- If the display output is directed to the external display, press the **Fn**+**F7** keys. See **Combinations and Functions with the Fn Key** **(page 35)** for more information.

What should I do if I do not see proper images or videos?

- Be sure to select **True Color (32 bit)** for the display colors before using video/image software or starting DVD playback. Selecting any other option may prevent such software from displaying images successfully. To change the display colors, follow these steps:
  1. Right-click on the desktop and select **Screen resolution**.
  2. Click **Advanced settings**.
  3. Click the **Monitor** tab.
  4. Select **True Color (32 bit)** under **Colors**.
- Do not change the display resolution or colors while using video/image software or playing DVDs, as it may cause unsuccessful playback/display or unstable system operations.
  Additionally, it is recommended you disable your screen saver before starting DVD playback. If the screen saver is enabled, it may be activated during DVD playback and prevent the playback from running successfully. Some screen savers have been found to even change the display resolution and colors.

Why doesn't my screen display a video?

- If the display output is directed to the external display and the external display is disconnected, you cannot display a video on your computer screen. Stop video playback, change the display output to the computer screen, and then restart video playback. See **Selecting Display Modes** (page 67) for changing the display output. Alternatively, you can press the **Fn**+**F7** keys to change the display output. See **Combinations and Functions with the Fn Key** (page 35) for more information.
- The video memory of your computer may be insufficient for displaying high resolution videos. In such a case, lower the resolution of the LCD screen.

  To change the screen resolution, follow these steps:

  1. Right-click on the desktop and select **Screen resolution**.
  2. Click the drop-down list next to **Resolution**.
  3. Move the slider up to increase or down to decrease the screen resolution.

  ✍
  You can check the total amount of the graphics and video memory available. Right-click on the desktop, select **Screen resolution**, and click **Advanced Settings** and the **Adapter** tab. The displayed value may be different from the actual amount of memory on your computer.

What should I do if my screen is dark?

Press the **Fn**+**F6** keys to brighten your computer screen.

What should I do if the external display remains blank?

Press the **Fn**+**F7** keys to change the display output. See **Combinations and Functions with the Fn Key** (page 35) for more information.

Printing

What should I do if I cannot print a document?

- Make sure your printer is on, and the printer cable is securely connected to the ports on the printer and your computer.
- Make sure your printer is compatible with the Windows operating system installed on your computer.
- You may need to install the printer driver software before you use your printer. See the manual that came with your printer for more information.
- If your printer is not functioning after your computer resumes from a power saving mode (Sleep or Hibernate), then restart the computer.
- If the bidirectional communication functions are provided with your printer, disabling the functions on your computer may enable printing. Follow these steps:

  1 Click **Start** and **Devices and Printers**.

  2 Right-click the printer icon and select **Properties**.

  3 Click the **Ports** tab.

  4 Click to cancel the **Enable bidirectional support** check box.

  5 Click **OK**.

  This disables the bidirectional communication functions of the printer, such as data transfer, status monitoring, and remote panel.

Microphone

What should I do if my microphone does not work?

- Your computer is not equipped with the microphone jack. You cannot use an external microphone.
- Your sound input device may have been incorrectly configured. To configure the sound input device, follow these steps:
  1. Close all open programs.
  2. Click **Start** and **Control Panel**.
  3. Click **Hardware and Sound**.
  4. Click **Manage audio devices** under **Sound**.
  5. On the **Recording** tab, select your desired device for sound input and click **Set Default**.

How can I prevent microphone feedback?

Microphone feedback occurs when the microphone receives the sound from a sound output device, such as a speaker.

To prevent this problem:

- Keep the microphone away from a sound output device.
- Turn down the volume of the speakers and the microphone.

Speakers

What should I do if I do not hear sound from the built-in speaker?

- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- The volume may have been turned off by the **Fn**+**F2** keys. Press them once again.
- The volume may have been minimized by the **Fn**+**F3** keys. Keep pressing the **Fn**+**F4** keys to turn up the volume loud enough to hear sound.
- Check the Windows volume controls by clicking the volume icon on the taskbar.
- Your sound output device may have been incorrectly configured. To change the sound output device, see **How do I change the sound output device?** **(page 138)**.

What should I do if my external speakers do not work?

- Check the suggestions in **What should I do if I do not hear sound from the built-in speaker? (page 133)**.
- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- Make sure your speakers are properly connected and the volume is turned up loud enough to hear sound.
- Make sure your speakers are designed for computer use.
- If your speakers have a muting button, set the button to off.
- If your speakers require external power, make sure the speakers are connected to a power source. See the manual that came with your speakers for more information.
- Check the Windows volume controls by clicking the volume icon on the taskbar.
- Your sound output device may have been incorrectly configured. To change the sound output device, see **How do I change the sound output device? (page 138)**.

Touch Pad

What should I do if the touch pad does not work?

- You may have disabled the touch pad before connecting a mouse to your computer. See **Using the Touch Pad** **(page 37)**.
- Make sure that a mouse is not connected to your computer.
- If the pointer does not move while a software application is running, press the **Alt**+**F4** keys to close the application window.
- If the **Alt**+**F4** keys do not work, press the Windows key once and then the ➡ key several times, select **Restart** with the ⬆ or ⬇ key, and press the **Enter** key to restart your computer.
- If your computer does not restart, press the **Ctrl**+**Alt**+**Delete** keys, select the arrow next to the **Shut down** button with the ⬇ and ➡ keys, press the **Enter** key, select **Restart** with the ⬆ or ⬇ key, and press the **Enter** key to restart your computer.
- If this procedure does not work, press and hold the power button until the computer turns off.

!
Turning off your computer with the **Ctrl**+**Alt**+**Delete** keys or the power button may cause loss of unsaved data.

Keyboard

What should I do if the keyboard configuration is wrong?

The language layout of your computer's keyboard is labeled on the packaging box. If you choose a different regional keyboard when you complete the Windows setup, the key configuration will be mismatched.

To change the keyboard configuration, follow these steps:

1 Click **Start** and **Control Panel**.

2 Click **Clock, Language, and Region**, and then **Change keyboards or other input methods** under **Region and Language**.

3 Click **Change keyboards** on the **Keyboards and Languages** tab.

4 Change the settings as desired.

What should I do if I cannot enter certain characters with the keyboard?

If you cannot enter **U**, **I**, **O**, **P**, **J**, **K**, **L**, **M**, and so on, the **Num Lk** key may be activated. Check that the Num lock indicator light is unlit. If the Num lock indicator is lit, press the **Num Lk** key to turn it off before entering these characters.

Floppy Disks

Why doesn't the Safely Remove Hardware and Eject Media icon appear on the taskbar when the drive is connected?

Your computer does not recognize the floppy disk drive. First, make sure the USB cable is properly connected to the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

1. Close all programs that are accessing the floppy disk drive.
2. Wait until the indicator light on the floppy disk drive turns off.
3. Push the eject button to remove the disk, and unplug the USB floppy disk drive from your computer.
4. Reconnect the floppy disk drive by plugging the USB cable into the USB port.
5. Restart the computer by clicking **Start**, the arrow next to the **Shut down** button, and **Restart**.

What should I do if I cannot write data to a floppy disk?

- Make sure the floppy disk is properly inserted in the drive.
- If the disk is inserted properly and you are still unable to write data to it, the disk may be full or write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature.

Audio/Video

How do I turn off the Windows startup sound?

To turn off the Windows startup sound, follow these steps:

1 Click **Start** and **Control Panel**.

2 Click **Hardware and Sound**.

3 Click **Manage audio devices** under **Sound**.

4 On the **Sounds** tab, click to cancel the **Play Windows Startup sound** check box.

5 Click **OK**.

How do I change the sound output device?

If you do not hear sound from the device connected to a port, such as the USB port, HDMI output port, optical output port, or headphones jack, you need to change the device for sound output.

1 Close all open programs.

2 Click **Start** and **Control Panel**.

3 Click **Hardware and Sound**.

4 Click **Manage audio devices** under **Sound**.

5 On the **Playback** tab, select your desired device for sound output and click **Set Default**.

What should I do if I do not hear the sound from the sound output device connected to the HDMI output port, optical output port, or headphones jack?

You need to change the sound output device if you want to hear sound from the device connected to a port, such as the HDMI output port, optical output port, or headphones jack. For the detailed procedure, see **How do I change the sound output device?** **(page 138)**.

Why do sound interruptions and/or dropped frames occur when I play high-definition videos, such as those recorded with the AVCHD digital video camcorder?

Playing high-definition videos requires substantial hardware resources, such as CPU, GPU, or system memory performance on your computer. During the video playback, some operations and/or functions may become unavailable, and sound interruptions, dropped frames, and playback failure may occur depending on the configuration of your computer.

"Memory Stick"

What should I do if I cannot use "Memory Stick" that was formatted on a VAIO computer on other devices?

You may need to reformat your "Memory Stick".

Formatting "Memory Stick" erases all data, including music data previously saved on it. Before you reformat "Memory Stick", back up important data and confirm that "Memory Stick" does not contain files you want to keep.

1 Copy the data from "Memory Stick" onto your built-in storage device to save data or images.

2 Format "Memory Stick" by following the steps in **Formatting "Memory Stick"** **(page 43)**.

Can I copy images from a digital camera using "Memory Stick"?

Yes, and you can view video clips that you have recorded with digital cameras that are compatible with "Memory Stick".

Why can't I write data to "Memory Stick"?

Some versions of "Memory Stick" are equipped with an erasure prevention switch to protect data from unintentional erasure or overwriting. Make sure the erasure prevention switch is off.

Peripherals

What should I do if I cannot connect a USB device?

- If applicable, check the USB device is turned on and using its own power supply. For example, if you are using a digital camera, check if the battery is charged. If you are using a printer, check if the power cable is connected properly to an AC outlet.
- Try using another USB port on your computer. The driver software could be installed to the specific port you used the first time you connected the device.
- See the manual that came with your USB device for more information. You may need to install software before you connect the device.
- Try connecting a simple, low-powered device such as a mouse to test if the port is working at all.
- USB hubs may prevent a device from working because of a power distribution failure. We recommend you connect the device directly to your computer without a hub.

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